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Allied Health Media AudiologyOnline

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**MarkeTrak 9 Points the Way
in a Time of Change**

Carole M. Rogin, M.A.
Harvey B. Abrams, Ph.D.

Hearing Industries Association

Learner Objectives:

As a result of this Continuing Education Activity, participants will be able to:

1. Describe the methodology differences between MT9 and previous MarkeTrak surveys;
2. Describe the potential changes in government policies toward amplification products and their implications for a practice;
3. Describe the findings of MT9 and their implications for a practice

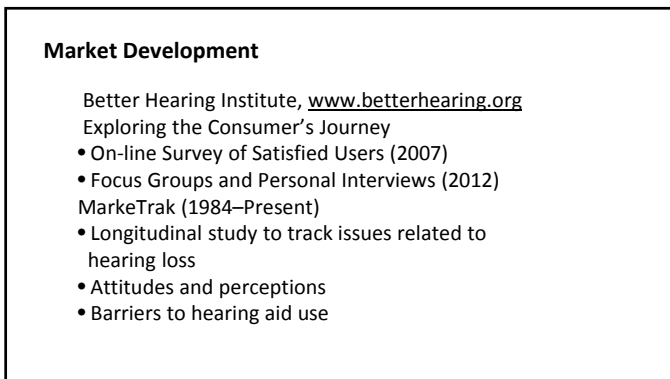


**MarkeTrak 9:
Exciting New Beginning**

Carole M. Rogin, President
Hearing Industries Association
www.hearing.org
www.betterhearing.org







Public Affairs Objective

Raise the importance of hearing
in hierarchy of health issues

Be careful what you wish for...

NIDCD Working Group on Accessible and Affordable Hearing Health Care for Adults with Mild to Moderate Hearing Loss
August 2009

Access – Confusing to consumer, ill-defined professional roles, competing financial interests and multiple points of entry

Affordability – Definition “undetermined,” 76% of non-adopters mention cost, price range is unknown

Assumption – Need to improve both

Institute of Medicine (IOM)/National Academies of Science, Engineering and Medicine

Mission – Help those in government and the private sector make informed decisions by providing evidence...

- Hearing Loss and Healthy Aging Workshop January 2014 Report on the effects of age-related hearing loss on healthy aging
- Consensus Study
4 Meetings in 2015 – April, June, September (2)
1 as we speak...
- Report and Recommendations due Spring 2016

President’s Council of Advisors on Science and Technology (PCAST)

Charge – Leading scientists who advise POTUS...

“Aging America & Hearing Loss: Imperative of Improved Hearing Technologies”

- Individual Interviews
- 2 Meetings in 2015 – September, October
- PCAST Letter Report issued to President last month

PCAST Recommendation #1

- Encourage the Food and Drug Administration (FDA) to create another class of hearing aids and hearing tests to that can be sold over the counter and online for persons with mild-to-moderate hearing loss typically seen in aging. The FDA should exempt this class of hearing aids from the typical quality regulatory oversight of the agency, and instead adopt standards that are more closely aligned with the consumer electronics industry

PCAST Recommendation #2

- Ask the FDA to withdraw its draft guidance of personal sound amplification products (PSAPs). These devices should be for discretionary use by the consumer and can be used to augment or improve hearing

PCAST Recommendation #3

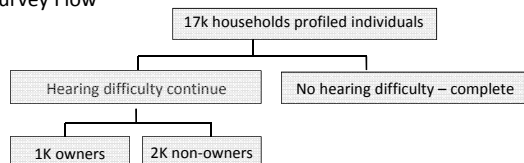
- Similar to optometrists, audiologists and dispensers should be required to provide a copy of hearing tests results to the consumer to allow them to shop for the best value in devices. These results should be provided at no additional cost to the consumer and must not be conditional upon the purchase of products

PCAST Recommendation #4

- The Federal Trade Commission (FTC) should define a process that would authorize hearing aid vendors (e.g., online) the right and ability to obtain a copy of the hearing test results at no additional cost to the consumer

MarkeTrak 9 (MT9) 2014

- On-line
- Best Practices (e.g. blinded study objective)
- Coordination with EuroTrak
- Survey Flow



MT9

Question 1

- What percentage of the American population report a hearing difficulty?
 - a. 5%
 - b. 10%
 - c. 15%
 - d. 20%

Question 2

- What percentage of the American population own at least 1 hearing aid?
 - a. 1%
 - b. 2%
 - c. 3%
 - d. 4%

Hearing Difficulty & Hearing Aid Adoption

Rates for hearing difficulty and hearing aid ownership are in familiar ranges at **10.6%** and **3.2%** equating to a hearing aid adoption rate of **30.2%**.

As expected, both hearing difficulty and hearing aid ownership:

- Increase with age
- Are higher for men than women (moderately)
- Are bilateral/binaural for the vast majority



Answer 1

- What percentage of the American population report a hearing difficulty?
 - a. 5%
 - b. 10%**
 - c. 15%
 - d. 20%

Answer 2

- What percentage of the American population own at least 1 hearing aid?
 - a. 1%
 - b. 2%
 - c. 3%**
 - d. 4%

Hearing Difficulty & Hearing Aid Adoption

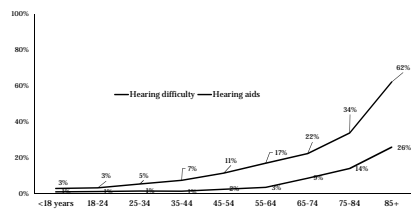
- At 30.2%, US hearing aid adoption rate is higher
 - Largest increase among the **youngest people**
 - **Average age** of owners is slightly lower
 - More **first-time** buyers

Hearing Difficulty & Hearing Aid Adoption

- Owners report more severe hearing losses
- Increase in owners who report mild/moderate loss from 60% to 72%
- Adoption rates increase with severity, except for those with profound losses
- Average age of first purchase decreased from 69 to 63 years

Self-Reported Level of Loss Among those with hearing difficulty	Total (n=3,679)	HA Owners (n=98)	HA Non-Owners (n=2,699)	Adoption Rates by Level
Mild	29%	12%	37%	12%
Moderate	54%	60%	52%	33%
Severe	14%	25%	9%	53%
Profound	3%	3%	3%	44%

Hearing Difficulty & Hearing Aid Adoption



Question 3

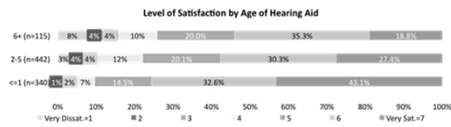
- The satisfaction rate for hearing aids is :
- a. 60%
- b. 70%
- c. 80%
- d. 90%

Hearing Aid Satisfaction

Those who got their current hearing aids more recently have a higher level of satisfaction. The top-3-box "score" (on a 7-point satisfaction scale) is:

- 90% for those who got in the last year
- 78% for those who got 2-5 years ago
- 74% for those who got 6 or more years ago

Satisfaction scores for all owners, regardless of the age of the hearing aid, is 81%, up from 74% in MT VIII.

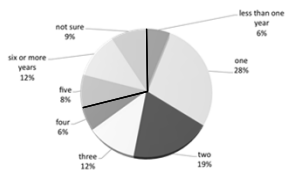


Answer 3

- The satisfaction rate for hearing aids is:
- a. 60%
- b. 70%
- c. **80%**
- d. 90%

Hearing Aid Satisfaction

The age of the hearing aids varies widely among current owners, but over half have relatively new hearing aids.



Hearing Aid Satisfaction

Satisfaction with current hearing aids has increased from **74% to 81%**

- Higher with newer aids – satisfaction at **85%** for aids four years old or newer
- Hearing aids “in the drawer” decreased from **12% to 3%**
- **Repeat buyers** rate current aids as substantially better

Hearing Aid Satisfaction

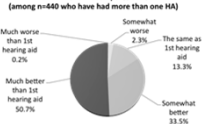
Among all hearing aid owners, 88% feel their current hearing aid is meeting or exceeding their expectations

The newer, the better likely due to:

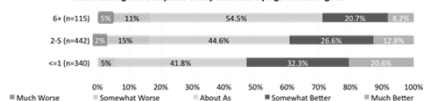
- Improvements in the hearing aids
- Managed expectations

Half of repeat purchasers feel their current hearing aid is much better

How Current HA Compares to 1st (among n=440 who have had more than one HA)



How Hearing Aid Compares to Expectations by Age of Hearing Aid



Question 4

- What is the percentage of hearing aids reported to be “in the drawer”?
- a. 3%
- b. 6%
- c. 9%
- d. 12%

Hearing Aid Satisfaction

- 74% of adults are binaural users
- 57% report they are first-time users
- 87% use their hearing aids at least weekly

Hearing Aid Details Among those with hearing aids	All Ages with HA (n=2,163)	Adults 20+ with HA (n=2,088)	Among those with hearing aids:	All Ages with HA (n=2,163)	Adults 20+ with HA (n=2,088)
Number of current hearing aids:			Frequency of use:		
Binaural (pair)	72%	74%	Daily	72%	71%
One (single aid)	28%	26%	Weekly	15%	15%
			Monthly	3%	3%
First-time vs. repeat owners:			Less than monthly	2%	2%
First-time owners	57%	57%	Varies/situational	6%	6%
Repeat owners	43%	43%	Never	3%	3%
			Have not worn yet	.4%	.2%

Answer 4

- What is the percentage of hearing aids reported to be “in the drawer”?
- a. **3%**
- b. 6%
- c. 9%
- d. 12%

Question 5

- What is the satisfaction rate for hearing care professionals among hearing aid owners?
 - a. 60%
 - b. 70%
 - c. 80%
 - d. 90%

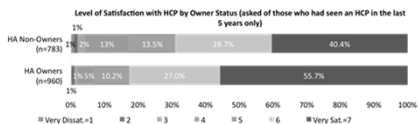
Hearing Care Professional Satisfaction

Hearing aid owners are more likely to be satisfied with their hearing care professional than non-owners. **A less than satisfactory experience may have been a reason why some non-owners did not try hearing aids.**

Nonetheless, the vast majority of both groups are more satisfied than not. The top-3-box satisfaction score (on a 7-point scale) is:

- **93% for owners**
- 83% for non-owners

For those who saw their HCP in the last 4 years, the rates are 95% and 87% respectively.



Answer 5

- What is the satisfaction rate for hearing care professionals among hearing aid owners?
 - a. 60%
 - b. 70%
 - c. 80%
 - d. **90%**

Hearing Care Professional Satisfaction

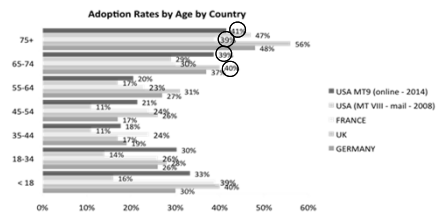
- Satisfaction with hearing care professionals has increased
- Owners – 93%, Non-owners – 82%
 - Non-owner satisfaction may contribute to lack of motivation to purchase hearing aids

Question 6

- The hearing aid adoption rate is much higher in countries with national health care programs that cover hearing aids
- a. True
b. False

Adoption Rates by Age and Nation

- The adoption rate for MT9 is highest within the oldest segments. The next highest rates are within the youngest segments, which are higher than in 2008
- The distribution is very similar to and consistent with the shape of the curves from EuroTrak.



Answer 6

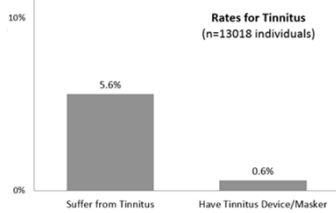
- The hearing aid adoption rate is much higher in countries with national health care programs that cover hearing aids
- a. True
b. False

Question 7

In my practice:

- a. We refer tinnitus patients out to specialty clinics
- b. We provide initial evaluation, counseling and amplification only
- c. We provide evaluation, amplification and limited sound therapy options
- d. We provide a full scope tinnitus program with a variety of treatment options

MT9 Tinnitus



Tinnitus

Tinnitus:

- Most indicate it is a bilateral condition (similar to hearing loss)
- There is a fairly even split between those who say it is constant versus those who say it is intermittent

Tinnitus Details Among those with tinnitus	All Ages with Tinnitus (n=3,728)	Adults 20+ with Tinnitus (n=2,677)
Type:		
Bilateral condition (both ears)	73%	72%
Unilateral condition (one ear)	27%	28%
Level:		
Constant (always there)	52%	52%
Intermittent	48%	48%

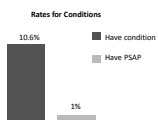
Question 8

- What percentage of those with hearing difficulties report owning a PSAP?
 - 5%
 - 10%
 - 15%
 - 20%

Personal Sound Amplification Product (PSAP)

Defined as "a device that amplifies sound that was not fit by a hearing care professional"

- About 1% of the population reported having a personal sound amplifier, based upon this definition
- This equates to about 0.4% of those with hearing difficulty

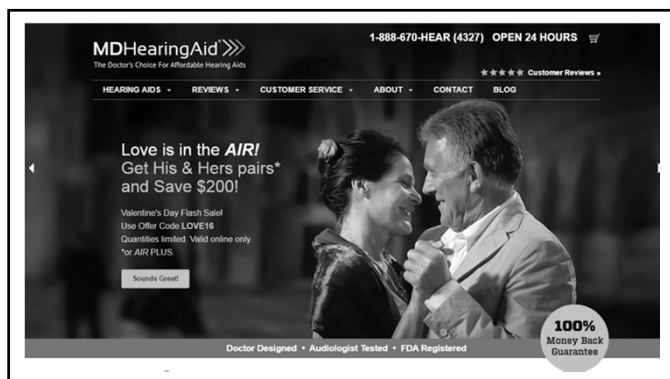


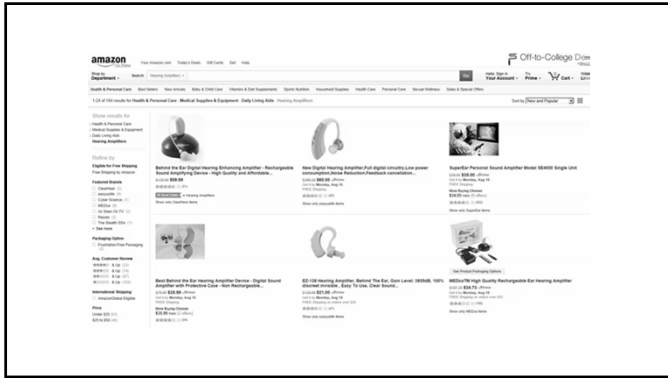
Answer 8

- What percentage of those with hearing difficulties report owning a PSAP?
 - a. 5%
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 - c. 15%
 - d. 20%

MT9 PSAPs

- "...consumers think of many different categories of devices when they see this phrase or the term 'personal sound amplifier'
- For example, when asked to state a brand, some people who knew their brand listed brands for devices in the amplification space that are not traditional PSAPs and some that are not even body-worn
- This is eye opening and sheds light on the difficulty defining PSAPs and the confusion that exists in the marketplace minds of consumers."





There's an app for that...

App store: "Hearing Aid"

Question 9

- What percentage of adults report having had a hearing screening at their last physical exam?
- a. 5%
- b. 15%
- c. 25%
- d. 35%

Physician Screening

- 23% of adults report screening in latest physical – up from 15%
- Another 11% report hearing was at least mentioned
- Previous studies indicate physician recommendation is key to action

Hearing loss assessments at physical in last year Among all individuals (with and without hearing difficulty)	All Ages (n=47,993)	Adults 20+ (n=36,477)
Screened at physical	26%	23%
Discussed hearing level at physical (but not "screened")	11%	11%
Had physical, but no screen or discussion	39%	40%
Did not have physical	24%	27%

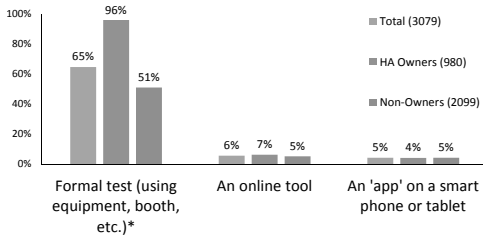
Answer 9

- What percentage of adults report having a hearing screening at their last physical exam?
- a. 5%
- b. 15%
- c. 25%
- d. 35%

Question 10

- What's your feeling about online hearing screening?
 - a. I'm OK with online testing, what can go wrong?
 - b. Are you kidding? NO! It will devalue my worth
 - c. No, It cannot be calibrated
 - d. No, the public may be misled and delay diagnosis of a serious problem
 - e. I'm OK with online testing as long as I can bill for it

Types of Tests



MT9 High-Level Conclusions

- Hearing loss rates are stable... and there are 78 million people moving into range
- Hearing aid purchase percentages are up...
 - Technology
 - Satisfaction
 - Physician screening
 - Word-of-mouth
- Physician screening rates are up... and people want guidance from their doctors
- Consumer satisfaction is up...with both hearing care professionals and hearing aids

Along the Patient Journey with MT9

*Institute of Medicine Committee on Accessible and
Affordable Hearing Health Care for Adults, June 30th 2015*



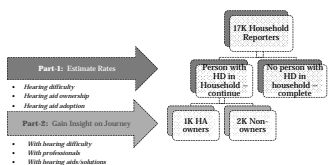
Let's meet John



- 68 year old married retiree
- Increasing problems understanding his wife and friends
- Has to turn up the TV
- Wondering what he should do next

John's Journey

MT9



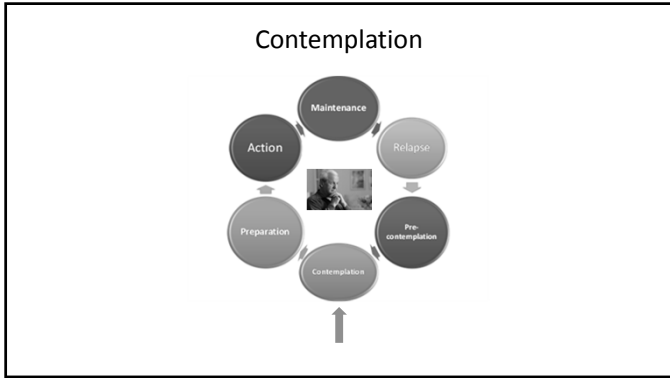
Transtheoretical (Stages of Change) Model
Prochaska & DiClemente (1983)

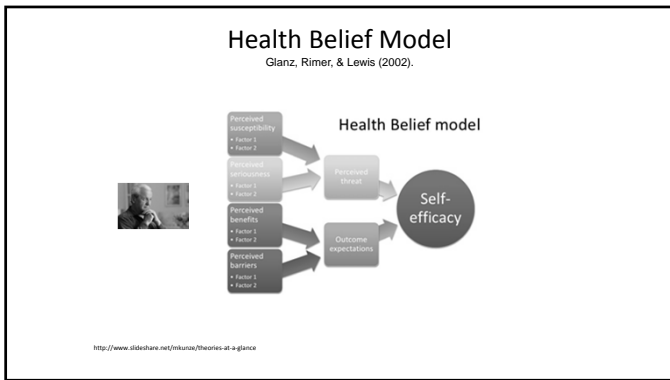


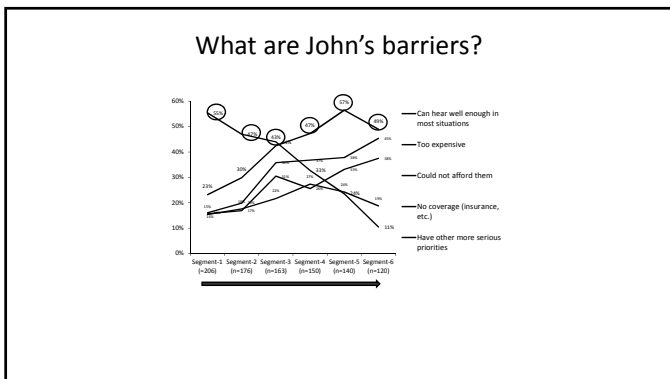
<http://adamdebb.com/applications-of-education-in-recovery/>

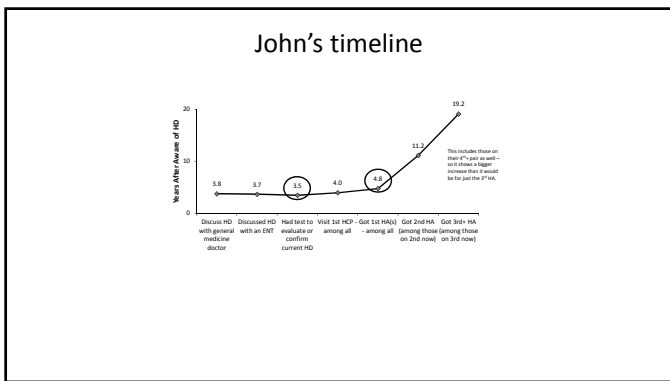
Pre-contemplation

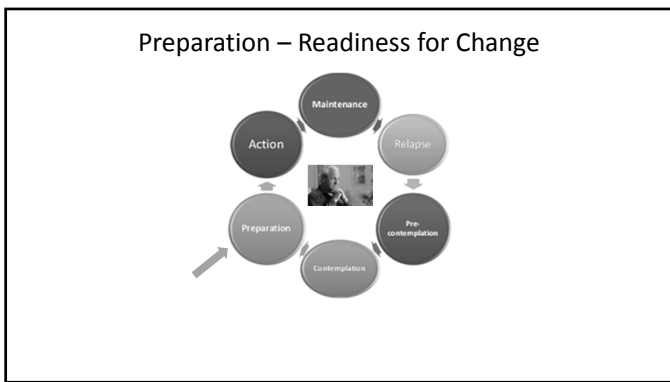












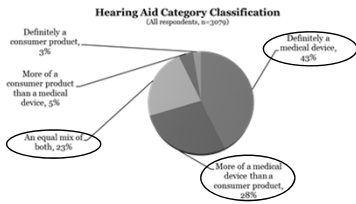
Preparation

Where looked for information (among those who searched)	Total (n=67)	HA Owners (n=27)	Non-Owners (n=40)
The Internet/Online information	66%	58%	72%
Brochures left at other establishments (e.g., optometry office, doctor's office, major living retailers, etc.)	22%	32%	24%
Print ads/information mailed to your home	50%	22%	19%
Magazines (articles, stories, ads, etc.)	19%	23%	16%
Newspapers	16%	17%	15%
The library (books, journals, their online sources, etc.)	14%	14%	14%
Informational sessions or events sponsored by practices or professionals or manufacturers (hearing care, etc.)	23%	14%	12%
Some other source	8%	11%	5%

Preparation

Type of Information Looking for at that Time <i>(among those who searched)</i>	Total (n=1650)	HA Owners (n=177)	Non-Owners (n=561)
General information about hearing loss (e.g., causes, symptoms, conditions, levels, etc.)	55%	57%	53%
Information on hearing aids (e.g., types, styles, features, prices, etc.)	48%	63%	36%
Information on coverage (e.g., HMO, Medicare, Medicaid, Union, Insurance, VA, etc.)	27%	29%	25%
Information on alternative solutions/devices	26%	22%	30%
Information comparing/evaluating solutions or brands (e.g., Consumer Reports, etc.)	24%	32%	17%
Information on a specific hearing care professional, clinic or office	21%	25%	18%
Information on medical solutions (e.g., medication, surgery, implant, etc.)	21%	16%	25%
Testimonials or reviews from people who tried/purchased hearing aids	21%	21%	21%
Information on a particular brand of hearing aid	19%	25%	15%
Some other type of information (Please be specific)	1%	1%	1%

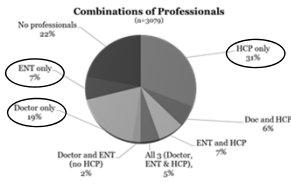
How do consumers think about hearing aids?



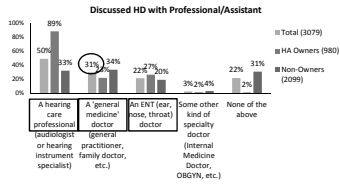
Action



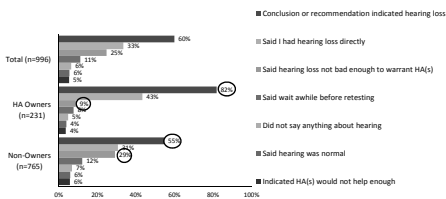
Who will John visit?

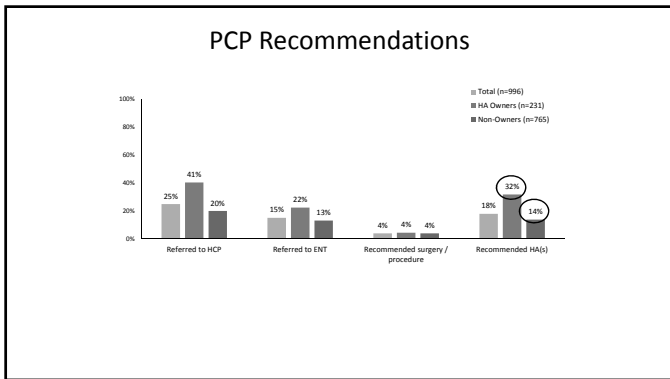


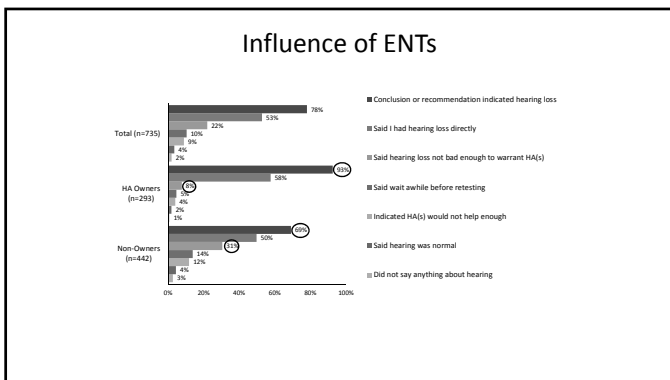
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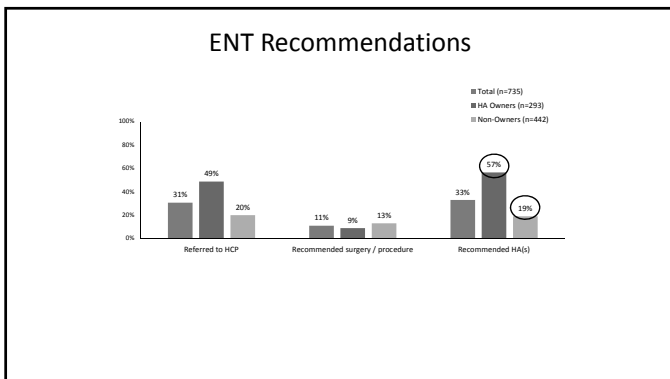


Influence of PCPs

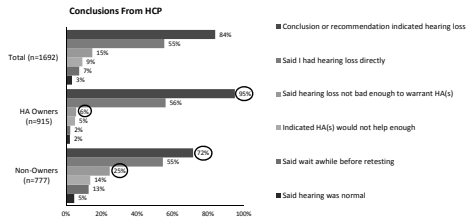




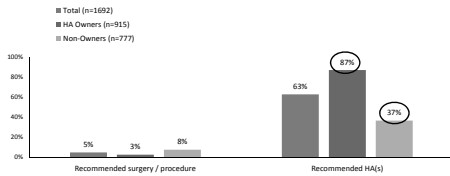




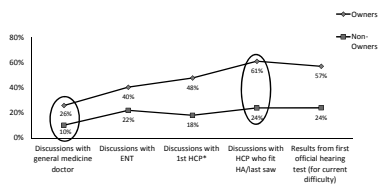
Influence of HCPs



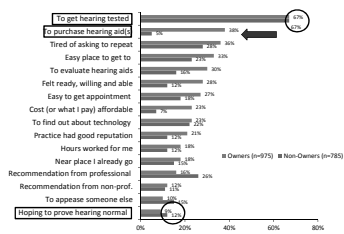
HCP Recommendations



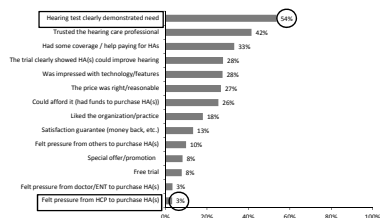
How motivating is the healthcare provider?



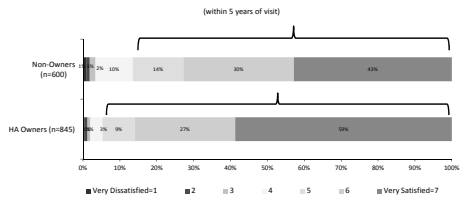
Reasons for choosing HCP



Reasons for purchasing at particular clinic



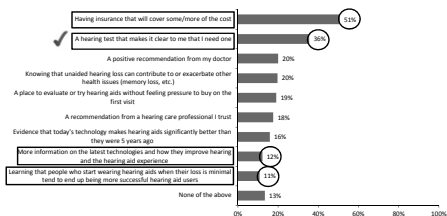
Satisfaction with HCP



Key areas influencing hearing satisfaction

Those who saw HCP in last 5 years	Total (n=1443)	HA Owners (n=843)	Non-Owners (n=600)
The quality of service during the fitting period	94%	94%	89%
The quality of service after the purchase	92%	92%	88%
The professionalism of the hearing care "practitioner"	90%	93%	86%
The sophistication of the equipment/processes	90%	94%	86%
The quality of the support staff/assistants	88%	91%	85%
The quality of counseling provided throughout	87%	91%	81%
The level of organization/efficiency of the practice	86%	90%	81%
The purchase policies (financing, trial, guarantee, etc.)	78%	88%	62%
The selection of hearing aids carried	77%	88%	59%

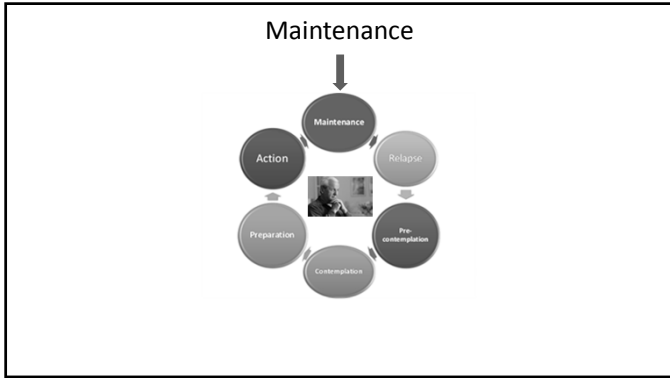
What would have made John purchase sooner?

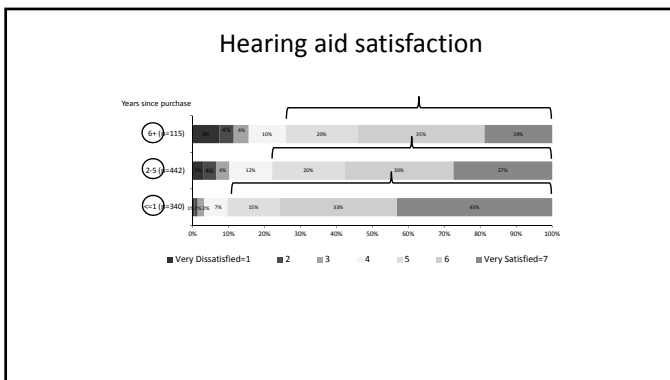


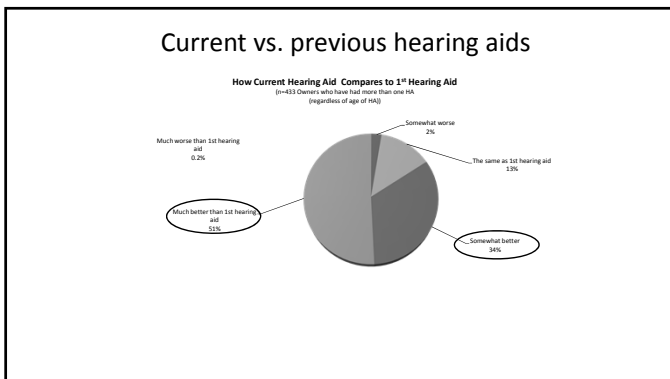
They Say "I Can't Hear" in Noise, We Say "Say the Word Base"

An individual's ability to understand speech-in-noise provides valuable insight when recommending a hearing aid technology level, need for assistive listening devices, and in establishing realistic expectations.

The ability to understand speech-in-noise is a critical skill for many people. It is the ability to hear and understand what someone is saying in a noisy environment. This is a skill that is often taken for granted, but it is one that is essential for many aspects of our lives. For example, it is important for safety, for social interaction, and for professional success. Unfortunately, many people have difficulty with this skill, and this can have a significant impact on their quality of life. Hearing aid technology can help to improve this skill, and it is important for hearing care professionals to understand the individual's ability to understand speech-in-noise when recommending a hearing aid technology level, need for assistive listening devices, and in establishing realistic expectations.





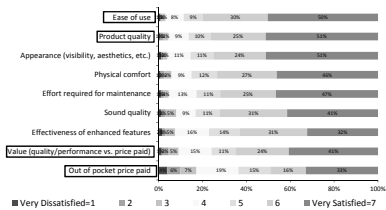


Factors that Increase in Importance

- ▶ Half of repeat purchasers feel their current hearing aid is much better than their first because:
 - ✓ Quality of product is better
 - ✓ HCP did a better job
 - ✓ Willing to use current HA
 - ✓ Better sense of what they need, specifically:
 - premium sound quality
 - reduced feedback
 - ease of use



Key factors influencing satisfaction



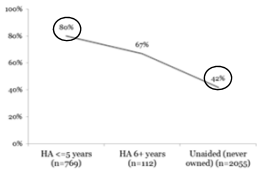
Digging Deeper



Satisfaction as a function of specific listening situations

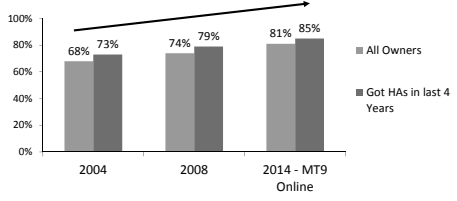
Top-3 Best Satisfaction small samples in some cells not certain	Owners		Non-Owners	
	HA <= 5 years	HA 6+ years	Returners	Never Owned
Overall across all listening situations	80%	67%	57%	42%
In conversations with a person	88%	70%	52%	42%
In the workplace	82%	70%	66%	46%
In home with family members	86%	71%	50%	40%
In conversations with small groups	82%	67%	54%	40%
When listening to music	80%	60%	50%	33%
When watching TV with others	79%	66%	50%	40%
During leisure activities (e.g., exercising, taking a walk, etc.)	78%	66%	57%	33%
Outdoors	78%	62%	54%	40%
In a store, when shopping	76%	62%	47%	40%
In a noisy location	75%	60%	62%	53%
When riding in a car	75%	60%	42%	40%
In a larger public hall (e.g., library, concert hall, place of worship, etc.)	73%	50%	64%	38%
When talking to children	72%	60%	52%	42%
In conversations with large groups	71%	57%	54%	38%
When talking on a cell phone	70%	50%	50%	47%
When talking on a traditional telephone	69%	50%	50%	57%
In a discussion (e.g., doctor or student)	68%	50%	50%	57%
When trying to follow conversations in the presence of noise (e.g., restaurant, etc.)	67%	50%	50%	57%

Satisfaction Across all Listening Situations



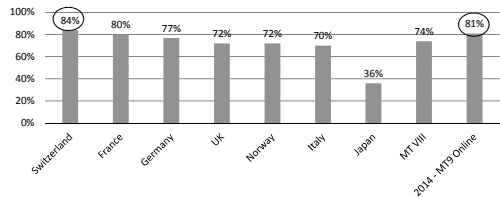
MarkeTrak Satisfaction

% top 3 on scale, all HA purchased within last 3 years



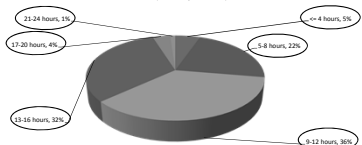
MarkeTrak and EuroTrak

Satisfaction Scores % top 3 box - All owners

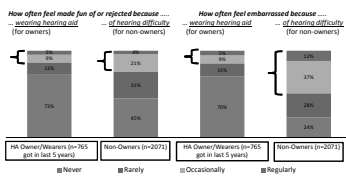


Hours of use

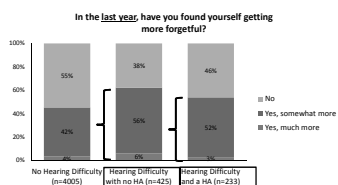
Hours Per Day Wear Hearing Aid
(n=679 daily HA wearers)



Non-Auditory Benefits: Rejection & Embarrassment



Non-Auditory Benefits: Forgetfulness



Memory and cognition

Question 11

- Cognitive disorder screening should be part of a comprehensive hearing assessment
- a. Yes
 - b. No
 - c. Not sure

International Journal of Audiology 2003; 42:549-558

Thomas Lunner

Olsson AS, Research Centre Eriksholm, Snekkersten, Denmark, and Department of Technical Audiology, Linköping University, Linköping, Sweden

Cognitive function in relation to hearing aid use

Key Words

- Hearing aids
- Hearing aid use
- Ageing
- Hearing loss
- Assessment
- Speech processing
- Noise processing
- Speech recognition in noise
- Cognitive
- Working memory
- Reading span
- Verbal information-processing speed

Abstract

Two experiments were conducted to investigate possible relationships between cognitive function and hearing aid use. In Experiment 1, 72 first-time hearing aid users were tested for speech recognition in noise (Hagerman sentence test) with and without hearing aids. Cognitive function was assessed by tests of working memory (reading span test) and verbal information-processing speed. The results indicate that, after controlling for age and hearing loss, significant correlations exist between the measures of cognitive performance and speech recognition in noise, both with and without hearing aids. High cognitive performance was associated with high performance in the speech recognition task. In Experiment 2, 17 first-time hearing aid users with either high or low working-memory capacity tested an experimental hearing aid which processed the sound differently depending on whether or not speech was detected. The results revealed that those with high working-memory capacity were better than those with low capacity at identifying and reporting the specific processing effects of the aid. This may have implications for how reported results should be interpreted in a research context, how a person's rehabilitation needs are formulated, and how hearing aid controls should be supervised. In conclusion, careful attention should be paid to the cognitive status of listeners, as it can have a significant influence on their ability to utilize their hearing aids.

Self-Reported Hearing Loss, Hearing Aids, and Cognitive Decline in Elderly Adults: A 25-Year Study

Bilodeau-Amara, PhD, Cavalli-Orend, MS, Gombin-Gudich, MS, Gilber-Muller, MS, Lantieri-Rubin, PhD, and Juan-Francois-Duquette, MD, PhD

OBJECTIVES

To investigate the association between hearing loss, hearing aid use, and cognitive decline.

DESIGN: Prospective population-based study.

SETTING: Data gathered from the Province of Quebec, Canada.

PARTICIPANTS: Randomly sampled aged 65 and older.

MEASUREMENTS AND MAIN RESULTS: Hearing loss was assessed using a questionnaire covering self-reported hearing loss.

CONCLUSIONS: Self-reported hearing loss is associated with self-reported cognitive decline in elderly adults, hearing aid use attenuates such decline. J Am Geriatr Soc 2003; 51:1019-1025.

KEY WORDS: hearing loss; hearing aids; cognitive decline; aging

Hearing loss is the third most common chronic health condition affecting older adults. Approximately 10% of individuals aged 65 and older have some degree of hearing loss, with estimates ranging from 70% to 90% of those aged 65 and older individuals with hearing loss. The prevalence of hearing loss increases with age. The hearing loss is associated with cognitive decline. The hearing loss is associated with cognitive decline. The hearing loss is associated with cognitive decline.

With the ongoing prevalence of the Province of Quebec (PQ) and the growing number of elderly people, it is important to investigate the relationship between hearing loss and cognitive decline. The hearing loss is associated with cognitive decline. The hearing loss is associated with cognitive decline.

With the ongoing prevalence of the Province of Quebec (PQ) and the growing number of elderly people, it is important to investigate the relationship between hearing loss and cognitive decline. The hearing loss is associated with cognitive decline. The hearing loss is associated with cognitive decline.

1019

Recent trade journal emphasis

THE HEARING JOURNAL
THE MOST RESPECTED PUBLICATION IN HEARING HEALTHCARE

Home | Archive | Collections | RSS Feeds | Blog | Media | Directory

Home » Current Issue » Preventing Cognitive Decline: Hearing Interventions Promising

Preventing Cognitive Decline: Hearing Interventions Promising
Wanzen, Barbara E. PhD
PHD
View Article

Six Item Cognitive Impairment Test (6CIT)

- Developed in 1983
- Useful dementia screening tool in Primary Care.
- uses an inverse score method to produce a possible total of 28 points
 - 0 – 7 = normal
 - 8 – 9 = mild cognitive impairment
 - 10-28 = significant cognitive impairment

http://primedr.com/images/Forms/Cognitive_Function_Screening.pdf



Item 1: What is the year?

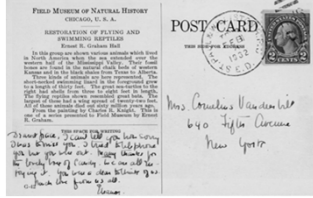


Item 2: What is the month?

Item 3: Repeat an address out loud

5 element address:

- 1. First name
- 2. Last name
- 3. Number
- 4. Street
- 5. City



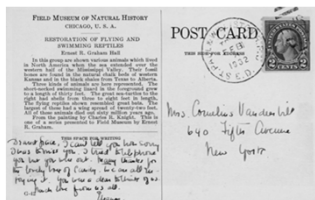
Item 4: About what time is it?

Item 5: Count backwards from 20 out loud

Item 6: Recite the months of the year backwards

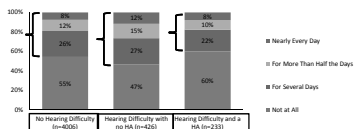
December
November
October
September
August
July
June
May
April
March
February
January

Item 7: What was the address from earlier?



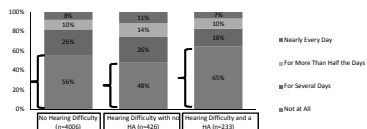
Non-Auditory Benefits: Lack of Interest or Pleasure

Over the last 2 weeks, how often have you been bothered by: "Little interest or pleasure in doing things?"



Non-Auditory Benefits: Depression

Over the last 2 weeks, how often have you been bothered by: "Feeling down, depressed or hopeless"?



Impact of depression?



"Hearing loss is associated with substantially reduced mental health ratings among some young and middle-aged persons, but usually does not affect mental health much among older persons."

Psychosomatic Medicine:
September/October 2004 - Volume 66 - Issue 5 - pp 776-782
Moderate Effects of Hearing Loss on Mental Health and Subjective Well-Being: Results From the Nord-Trøndelag Hearing Loss Study
Tambs, Kristian PhD

Question 12

- Depression screening should be part of a comprehensive hearing assessment
- a. Yes
- b. No
- c. Not sure

Physician Quality Reporting System (PQRS)

- Measure #134: Preventive Care and Screening: Screening for Clinical Depression and Follow-Up Plan
 - *Required when you perform the procedure represented by 92625 (Tinnitus evaluation)*

Depression Screening Tools

- Adolescent screening tools:
 - Patient Health Questionnaire for Adolescents (PHQ-A), Beck Depression Inventory-Primary Care Version (BDI-PC), Mood Feeling Questionnaire (MFQ), Center for Epidemiologic Studies Depression Scale (CES-D), and PRIME MD-PHQ2
- Adult screening tools:
 - Patient Health Questionnaire (PHQ-9), Beck Depression Inventory (BDI or BDI-II), Center for Epidemiologic Studies Depression Scale (CES-D), Depression Scale (DEPS), Duke Anxiety- Depression Scale (DADS), Geriatric Depression Scale (GDS), Cornell Scale Screening, and PRIME MD-PHQ2

Geriatric Depression Scale (Short Form)	
Item	Score
1. I feel lonely	1-4
2. I feel sad	1-4
3. I feel hopeless	1-4
4. I feel that I am a burden on my family	1-4
5. I feel that I am not interested in the things I used to do	1-4
6. I feel that I am not getting on with my life	1-4
7. I feel that I am not enjoying life	1-4
8. I feel that I am not doing as well as I should	1-4
9. I feel that I am not as useful as I used to be	1-4
10. I feel that I am not as interested in the things I used to do	1-4
11. I feel that I am not as happy as I used to be	1-4
12. I feel that I am not as energetic as I used to be	1-4
13. I feel that I am not as alert as I used to be	1-4
14. I feel that I am not as interested in the things I used to do	1-4
15. I feel that I am not as well as I used to be	1-4
16. I feel that I am not as interested in the things I used to do	1-4
17. I feel that I am not as happy as I used to be	1-4
18. I feel that I am not as energetic as I used to be	1-4
19. I feel that I am not as alert as I used to be	1-4
20. I feel that I am not as interested in the things I used to do	1-4
21. I feel that I am not as well as I used to be	1-4
22. I feel that I am not as interested in the things I used to do	1-4
23. I feel that I am not as happy as I used to be	1-4
24. I feel that I am not as energetic as I used to be	1-4
25. I feel that I am not as alert as I used to be	1-4
26. I feel that I am not as interested in the things I used to do	1-4
27. I feel that I am not as well as I used to be	1-4
28. I feel that I am not as interested in the things I used to do	1-4
29. I feel that I am not as happy as I used to be	1-4
30. I feel that I am not as energetic as I used to be	1-4
31. I feel that I am not as alert as I used to be	1-4
32. I feel that I am not as interested in the things I used to do	1-4
33. I feel that I am not as well as I used to be	1-4
34. I feel that I am not as interested in the things I used to do	1-4
35. I feel that I am not as happy as I used to be	1-4
36. I feel that I am not as energetic as I used to be	1-4
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43. I feel that I am not as alert as I used to be	1-4
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46. I feel that I am not as interested in the things I used to do	1-4
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80. I feel that I am not as interested in the things I used to do	1-4
81. I feel that I am not as well as I used to be	1-4
82. I feel that I am not as interested in the things I used to do	1-4
83. I feel that I am not as happy as I used to be	1-4
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95. I feel that I am not as happy as I used to be	1-4
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98. I feel that I am not as interested in the things I used to do	1-4
99. I feel that I am not as well as I used to be	1-4
100. I feel that I am not as interested in the things I used to do	1-4

Relapse



Relapse Risks

- Major life changes
 - Loss of spouse
 - Loss of job
 - Loss of independence
 - Major illness or injury
- Significant change in hearing
- Inadequate follow-up
- Unresolved hearing aid complaint(s)
- **Failure to provide post-fitting rehabilitation**
 - **Group-based aural rehabilitation**
 - **Auditory training**



Can we train the brain?

You Betcha!

What's available?

- LACE
- Brain HQ
- Lumosity
- ReadMyQuips

Gamification

- *The concept of applying game mechanics and game design techniques to engage and motivate people to achieve their goals*
- *Gamification taps into the basic desires and needs of the users impulses which revolve around the idea of Status and Achievement*

<https://badgeville.com/wiki/Gamification>



LACE Listening Programs | Hearing Professionals | Company | Help

LACE - Listening And Communication Enhancement

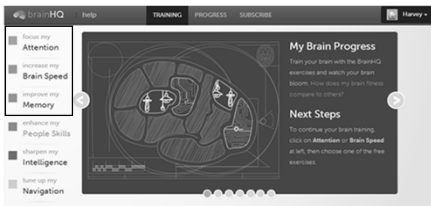
You are here: [Home](#) > [LACE - Listening And Communication Enhancement](#)

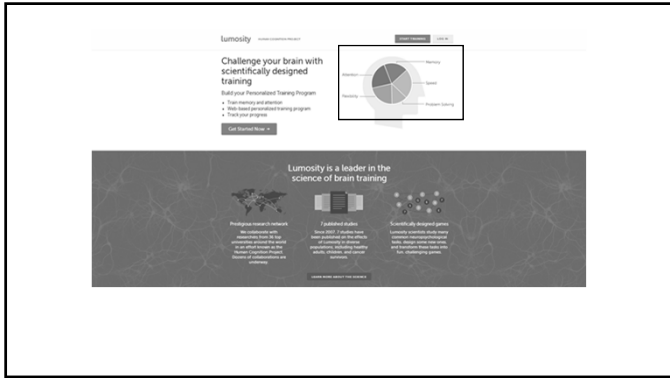
Conceived by leading audiologists at the University of California at San Francisco and implemented by silicon valley software veterans, LACE® Auditory Training programs retrain the brain to comprehend speech up to 40% better in difficult listening situations such as:

- Noisy Restaurants
- Rapid speakers
- Competing speakers

Just as physical therapy can help rebuild muscles and adjust movements to compensate for physical weakness or injury, LACE will help you develop skills and strategies to deal with situations when hearing is inadequate.

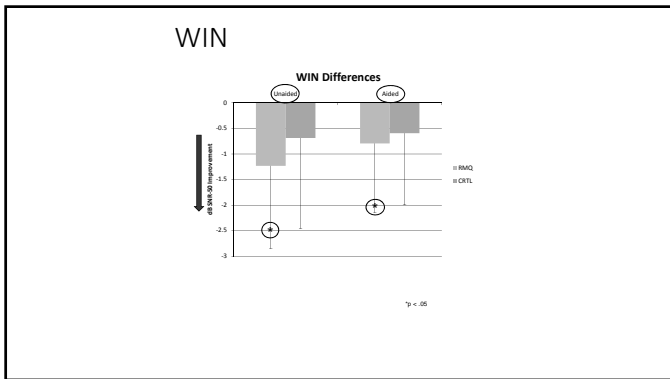


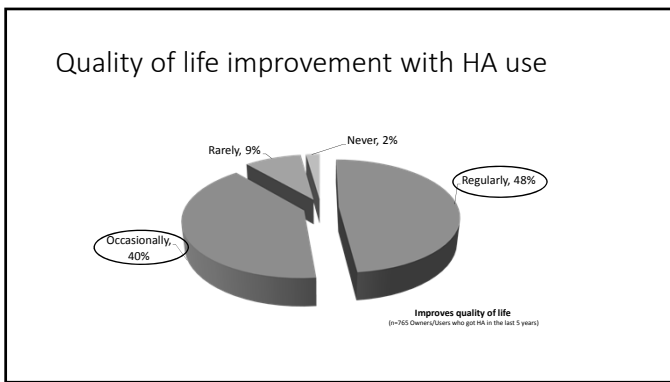




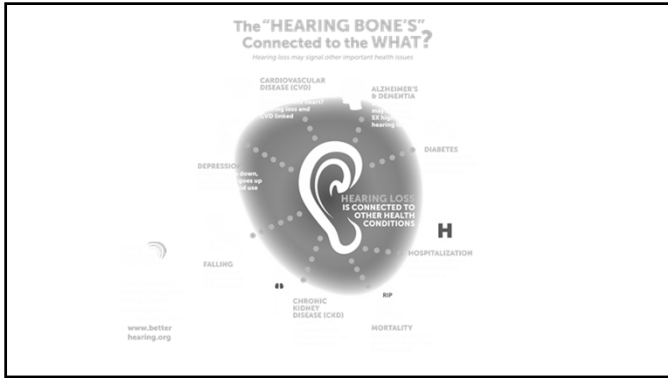








Beyond MT9



What does this all mean for my practice?

Review your clinical protocols

- Upgrade your health history to include all key co-morbidities
- Explain the co-existence; be careful not to imply causality
- Advise that amplification may improve communications with physicians and general outlook on/engagement with life
- Employ *meaningful* measures of hearing and communication performance
- Provide post-fitting rehabilitation tools

“Untreated hearing loss is not a benign condition.”
-James Firman, PhD; President, National Council on the Aging

What does this all mean for my practice?

Connect/reconnect with your local medical community

- Many of your patients want hearing aid recommendation from MD
- Majority of physical exams DO NOT include a hearing check of any kind (Medicare now requires that each patient have their hearing screened)
- Most specialists are not aware of connection between their condition/disease and hearing loss

“...Hearing loss is not only a pervasive problem but also one that can affect virtually all aspects of a person's life.”
Institute of Medicine Workshop, January 2014



It is good to have an end to journey toward; but it is the journey that matters, in the end.

-Ernest Hemingway

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<http://www.betterhearing.org/hearingpedia>

<http://iom.nationalacademies.org/activities/healthservices/hearinghealthcareforadults.aspx>

Thank You

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