

## How to create an account to enable Patient Ratings

Now you can use your myUnitron account to enable Patient Ratings and FLEX:TRACKER. You'll have fewer user accounts to maintain and remember and more convenient access to what you need.

Here's how to register for a myUnitron account and enable Patient Ratings:

## Already have a myUnitron account?

1. In Unitron TrueFit™ software, click on the “Sign in myUnitron” link at the top of the screen.
2. Enter your myUnitron user name and password when prompted and check the box on the dialog to enable Patient Ratings. Optionally, check the box to enable FLEX:TRACKER.

Sign in

Please enter your myUnitron credentials

Username:

Password:

[myUnitron Registration](#)

[forgot password](#)

☒ Enable Patient Ratings

☐ Enable FLEX-TRACKER™

Sign in

Cancel


## New to myUnitron?

1. In Unitron TrueFit software, click on the “Sign in myUnitron” link at the top of the screen. Follow the myUnitron Registration link to create a new myUnitron account.

Sign in

Please enter your myUnitron credentials

Username:

Password:  


[myUnitron Registration forgot password](#)



☒ Enable Patient Ratings

☐ Enable FLEX:TRACKER™

Sign in Cancel

2. Complete and submit the required registration fields.





800-765-7455


Sign in to myUnifon

Username

Password

Sign in

Need advanced access? Register  
Forgot your password?



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3. Confirm your email address.


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4. Click on the “Sign in myUnitron” link at the top of the screen, enter the user name and password you just created. Check the box on the dialog to enable Patient Ratings. Optionally, check the box to enable FLEX:TRACKER.

Sign in

Please enter your myUnitron credentials

Username:

Password:  

[myUnitron Registration](#) [forgot password](#)

☒ Enable Patient Ratings

☐ Enable FLEX:TRACKER™

## Frequently asked questions

**Q:** How long does it take to enable Patient Ratings in myUnitron?

**A:** If you already have a myUnitron account, it takes just a few seconds to enter your user name and password into Unitron TrueFit software: once that's done you're ready to use Patient Ratings.

If you haven't yet set up your myUnitron account, it takes only a few minutes to register, confirm your email address and enter your new myUnitron account details into Unitron TrueFit software.

**Q:** What countries will be able to use this feature?

**A:** This feature is available globally.

**Q:** What languages are supported on the myUnitron registration page?

**A:** Right now the myUnitron registration page is in English only. Watch for language updates in future releases of Unitron TrueFit software.

**Q:** Is there any cost to register for a myUnitron account?

**A:** No, there is no cost.

**Q:** Do I need a full SAP myUnitron account to access Patient Ratings and FLEX:TRACKER?

**A:** No, you don't need a full SAP myUnitron account. If your country does not currently support SAP, be sure to register using the registration link in Unitron TrueFit software. This account will give you basic access to myUnitron as a light user without the traditional SAP features, such as e-store.

**Q:** What should I do if I had previously registered for a Patient Ratings account before it was available through myUnitron?

**A:** In Unitron TrueFit software, simply sign in with your myUnitron user name and password. Your accounts will be merged automatically and you'll be ready to access Patient Ratings through your myUnitron account.

**Q:** Can I use my myUnitron account with FLEX:TRACKER?

**A:** Starting with Unitron TrueFit 3.7 software, FLEX:TRACKER has been integrated into the myInsights website and now uses your myUnitron account that is entered into Unitron TrueFit software. FLEX:TRACKER can be accessed by going to the myInsights website ([myinsights.myunitron.com](https://myinsights.myunitron.com)).

Unitron TrueFit software is flexible and intuitive to use.  
Now Unitron TrueFit gives you quick and easy access to Patient Ratings.

At Unitron, we care deeply about people with hearing loss. We work closely with hearing healthcare professionals to provide hearing solutions that improve lives in meaningful ways. Because hearing matters.

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