

Learning Objectives:

- •... Recognize the classic responses to age-related body change in older adults
- •... Identify ways in which these reactions may evolve as the generations change
- •... Identify how patient counseling may need to evolve as the generations change

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The Numbers

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Healthy Life Expectancy vs
Life Expectancy

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Healthy Life Expectancy 69 years

VS

Life Expectancy 79 years

(World Health Organization)

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Has the average age of first fittings gone down?

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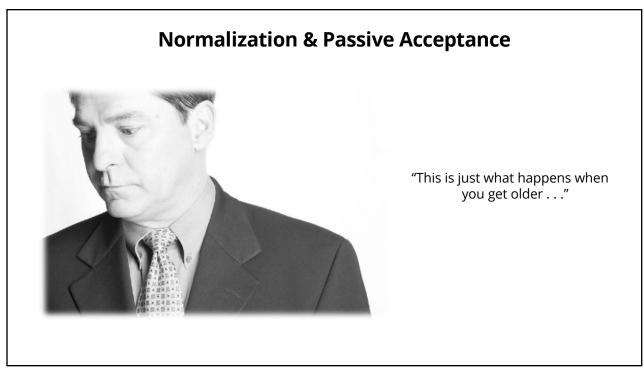
Readiness Management

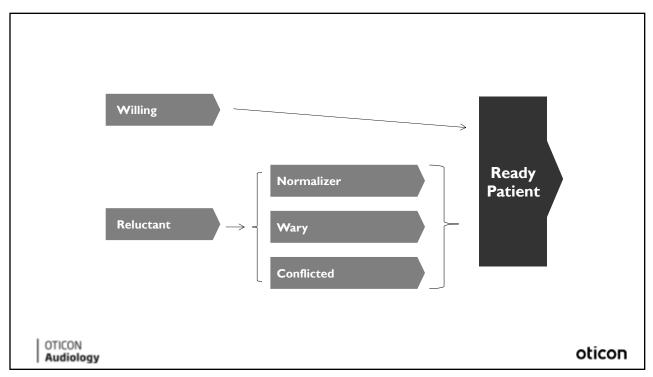
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Denial





What makes a patient ready?



- Professional
- Product
- Self
- Emotionally feels the effects of the hearing loss
- Takes ownership
- Realistic expectations

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Baby Boomers: What do we know about them?









- •They are here
- •Not all wealthy, spoiled, vain



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Who raised the Baby Boomers?

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- They are here
- •Not all wealthy, spoiled, vain
- Happy to redefine the world
- •Creating a new life stage: Third Age



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Baby Boomers: Observations

- •They are here
- Not all wealthy, spoiled, vain
- Happy to redefine the world
- •Creating a new life stage: Third Age
 - (Fourth Age = loss of functional independence)

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- They are here
- Not all wealthy, spoiled, vain
- Happy to redefine the world
- Creating a new life stage: Third Age
 - More positive outlook about older years
 - Higher expectation of "no limits" (amortality)
 - Strong desire to maintain independence

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Still work hard to hide the effects of aging

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Baby Boomers: Observations re: Health Care

- •Healthier, higher "health expectancy"
- More informed about health



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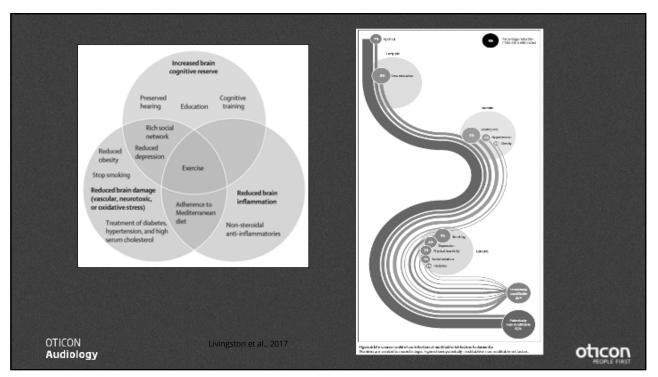
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Baby Boomers: Observations re: Health Care

- •Healthier, higher "health expectancy"
- More informed about health
- •Have witnessed cognitive decline

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Emphasis on independence



Baby Boomers: Observations re: Health Care

- •Healthier, higher "health expectancy"
- More informed about health
- Have witnessed cognitive decline
- •Expect more of an "equal partner" relationship with their health care providers

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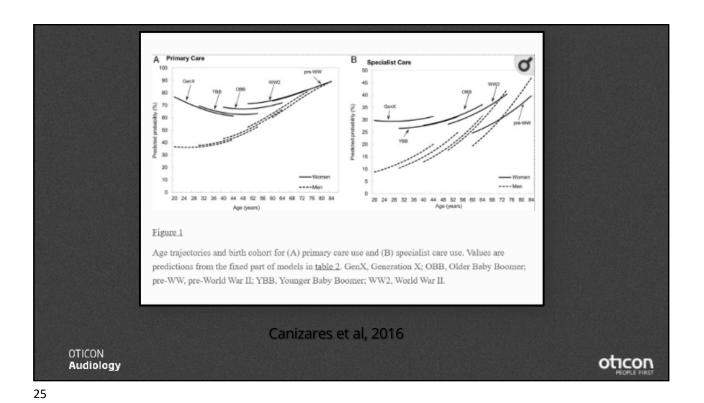
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Baby Boomers: Observations re: Health Care

- •Expect more of an "equal partner" relationship with their health care providers
- Researching more
- Taking more control
- Want more frequent communication using modern channels
- More assertive about patient-defined outcomes

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Baby Boomers: Big Question

Will drive to be active over-power denial/vanity?



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Identity in the Older Person (after Whitbourne, 2002)

- Identity Assimilation
 - New data is worked into existing identity
- Identity Accommodation
 - New data alters existing identity

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Identity in the Older Person (after Whitbourne, 2002)

- Identity Assimilation
 - New data is worked into existing identity
- Identity Accommodation
 - New data alters existing identity
 - Danger is passive acceptance

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Identity in the Older Person (after Whitbourne, 2002)

- Identity Assimilation
 - New data is worked into existing identity
 - Important for maintaining self-esteem
 - Withdrawal is a self-protection mechanism
- Identity Accommodation
 - New data alters existing identity

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Identity Balance

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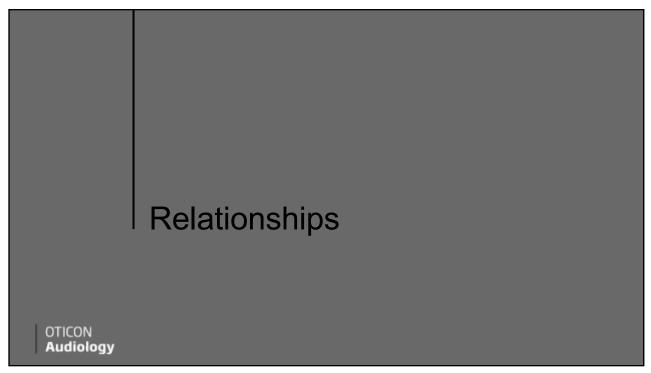
What does wearing a hearing aid mean?

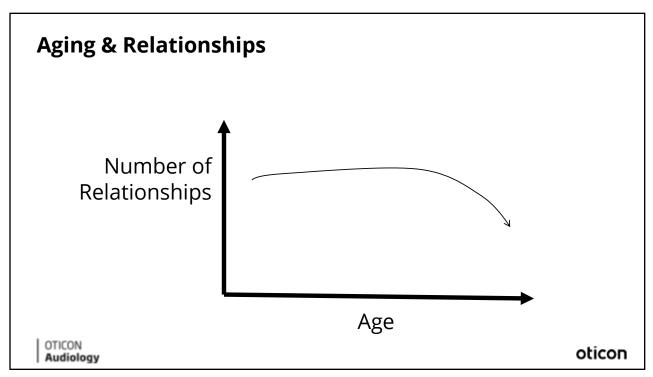
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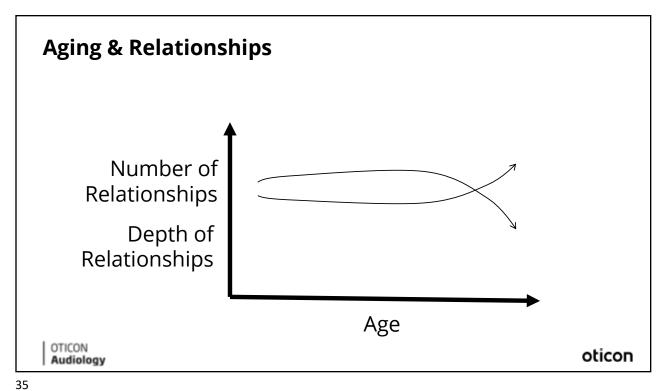
The Symbolism of Hearing Aids

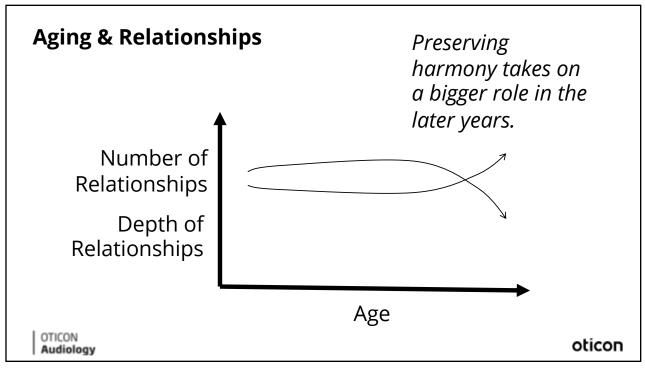












Better Expressiveness = Stronger Relationships

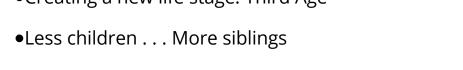


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Relationships: Friends versus Families



- •They are here
- •Not all wealthy, spoiled, vain
- •Happy to redefine the world
- •Creating a new life stage: Third Age



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- They are here
- Not all wealthy, spoiled, vain
- Happy to redefine the world
- •Creating a new life stage: Third Age
- •Less children . . . More siblings
- •Better late-life marriage satisfaction

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Convoy Model

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Convoy Model

The Danes

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Convoy Model

The Hijacking of Facebook

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Implication: nature of the support network is changing

(e.g., more shared experiences, less paternalism)

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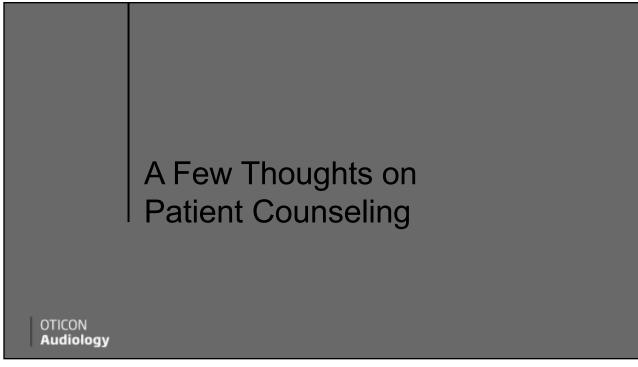
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Implication: nature of the support network is changing

Better Support = Better Health

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Suggestions on Counseling Strategy:

Is this caused by aging or disease?

OTICON Audiology Suggestions on Counseling Strategy:

Refer to The Third Age: Participation without limitations

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Suggestions on Counseling Strategy:

Hearing loss as a disruptor of socialization...

...not just communication

OTICON Audiology Suggestions on Counseling Strategy:

Focus on depth of relationships (especially with friends) . . .

... not amount of social activity

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Suggestions on Counseling Strategy:

Move the discussion from how they **FEEL** about their hearing loss . . .

... to what they *MISS* because of hearing loss

OTICON Audiology Suggestions on Counseling Strategy:

Focus on the "WHO"

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