

The Future of Clinical Care: The Role of Products and Services



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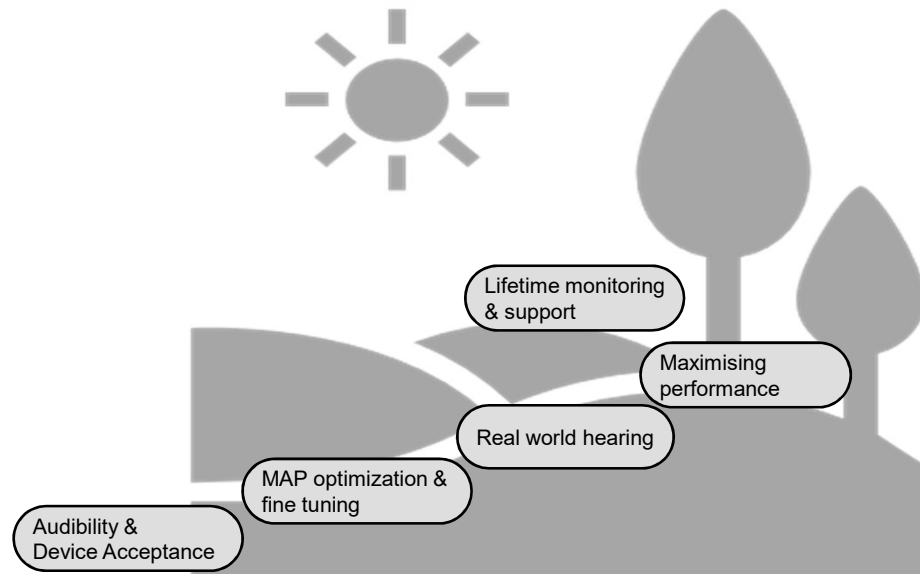


Learning Objectives



- Describe 3 features of the Nucleus® Processor Portfolio
- Name one accessory or tool to counsel patients on for maximizing performance
- Name 3 support services that Cochlear offers

Evidence-based approach to CI care



Patient focused care



Our Mission



We help people hear and be heard.

We **empower** people to connect with others and live a full life.

We **transform** the way people understand and treat hearing loss.

We **innovate** and bring to market a range of implantable hearing solutions that deliver a lifetime of hearing outcomes.



Cochlear Nucleus Implant System



What do patients want?


**Hear
Better than
Before**


**Connect
with
others**

**Reliable &
Durable
Products**


**Care when
& where
they need it**

Cochlear Nucleus Implant System







**Maximize
Performance**



**Connect without
Compromise**



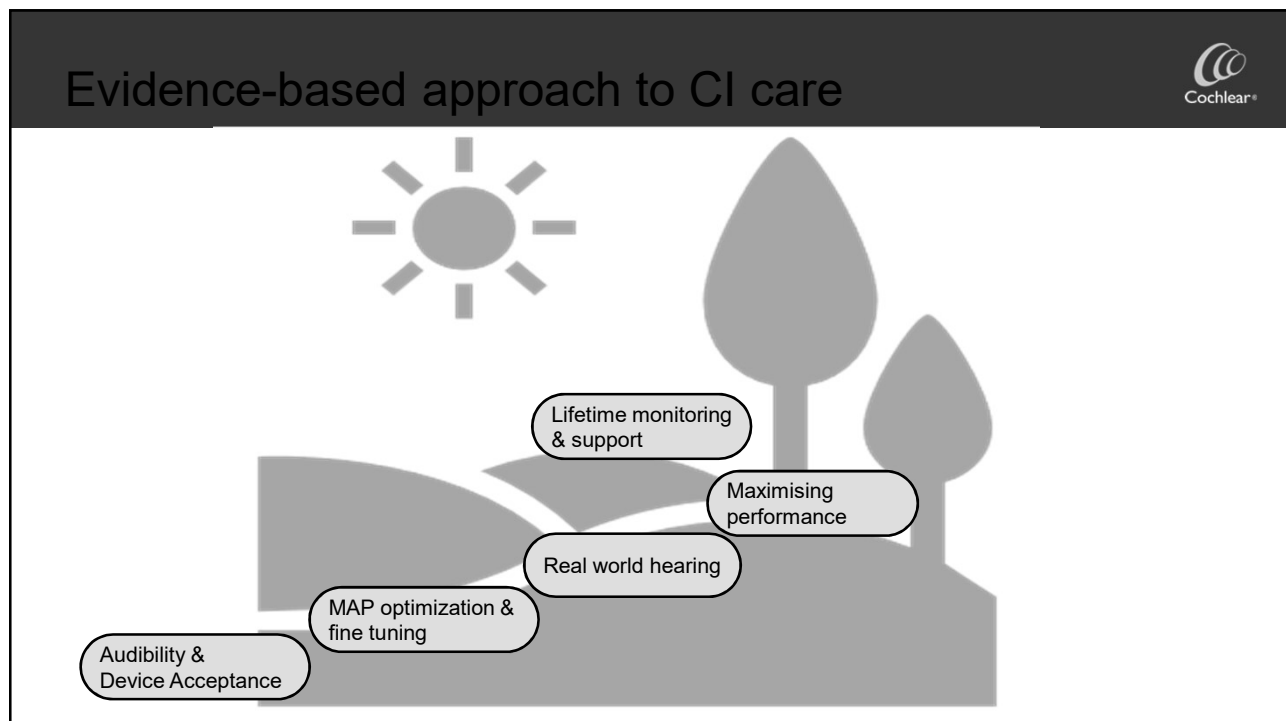
**Quality
Solutions**

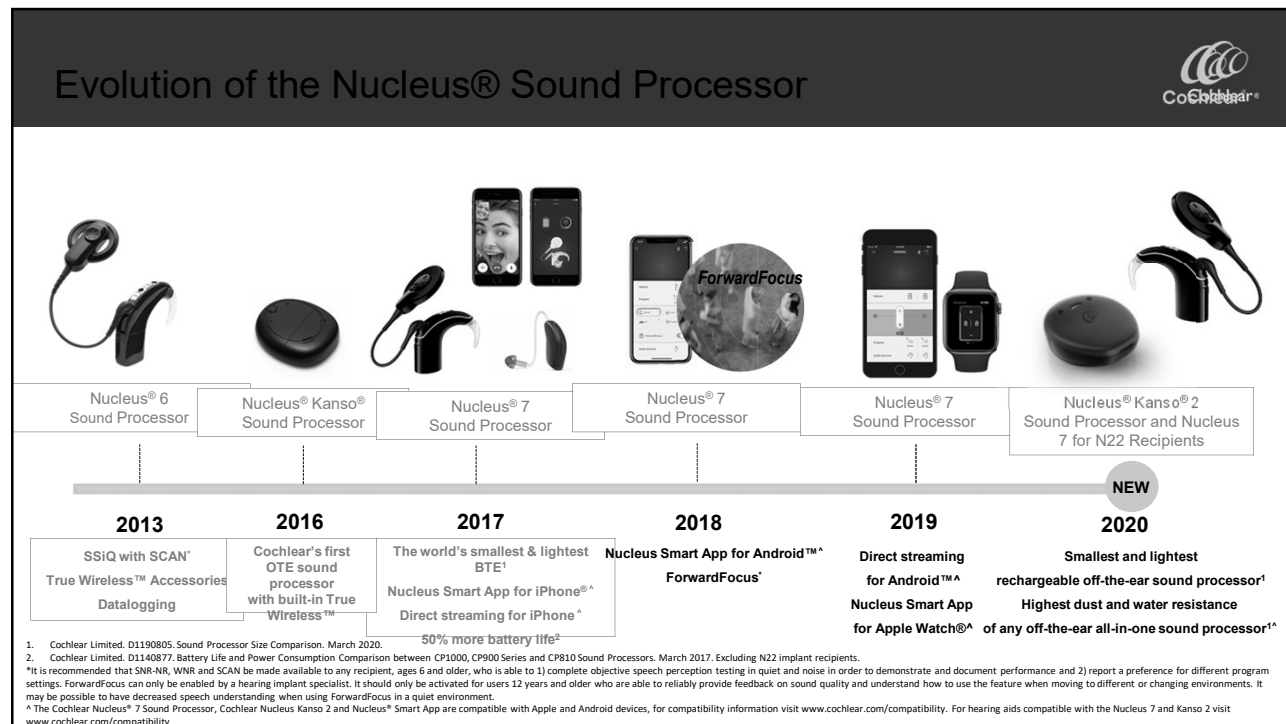


**Remote Care
& Service**

Innovation Inspired by People

Cochlear™ Nucleus® Implant System





The Cochlear™ Nucleus® 7 Sound Processor

Hearing has never been so smart.

Now available for Nucleus 22 Recipients

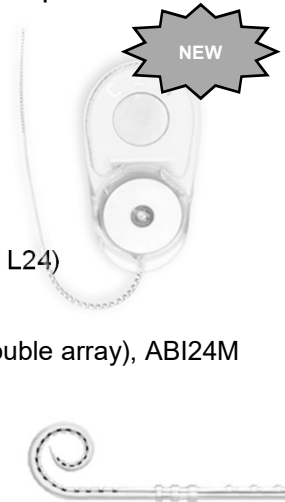
INTERNAL USE ONLY



Nucleus® implant compatibility

The Nucleus® 7 Sound Processor is compatible with the following implants:

- CI600 Series: CI612, CI622, CI624, CI632
- CI500 Series: CI512, CI522, CI532, ABI541
- CI24RE/CI400 Series: CI24RE (CA), CI24RE (ST), CI422, CI24REH (Hybrid L24)
- N24 Series: CI24R (ST), CI24R (CS) , CI24R (CA), CI24M, CI11+11+2M (double array), ABI24M
- N22 Implant



Our smallest and lightest BTE¹ designed for comfort



Coil Lengths	Magnet Strengths	
6 cm	½ M, ½ (I)	4 M, 4 (I)
8 cm	1 M, 1 (I)	5 M, 5 (I)
11 cm	2 M, 2 (I)	6 M
25 cm	3 M, 3 (I)	



1. Cochlear Limited. D1190805. Sound Processor Size Comparison. March 2020.

Cochlear Slimline™ Coil for Nucleus 7 Sound Processor



Slimline™ Coil for Nucleus 24 devices and later



Cochlear Slimline Coil



Cochlear Slimline Coil for Aqua+

Slimline Coil for Nucleus 22 devices



Cochlear Slimline Coil for Nucleus 22 implants



Green plug for Nucleus 22 implants



Cochlear Slimline Coil for Nucleus 22 implants with Aqua+

Battery options for the Nucleus 7 Sound Processor



Nucleus 7 Standard Rechargeable Battery



Nucleus 7 Standard Battery (uses two zinc-air batteries)



Nucleus 7 Compact Rechargeable Battery

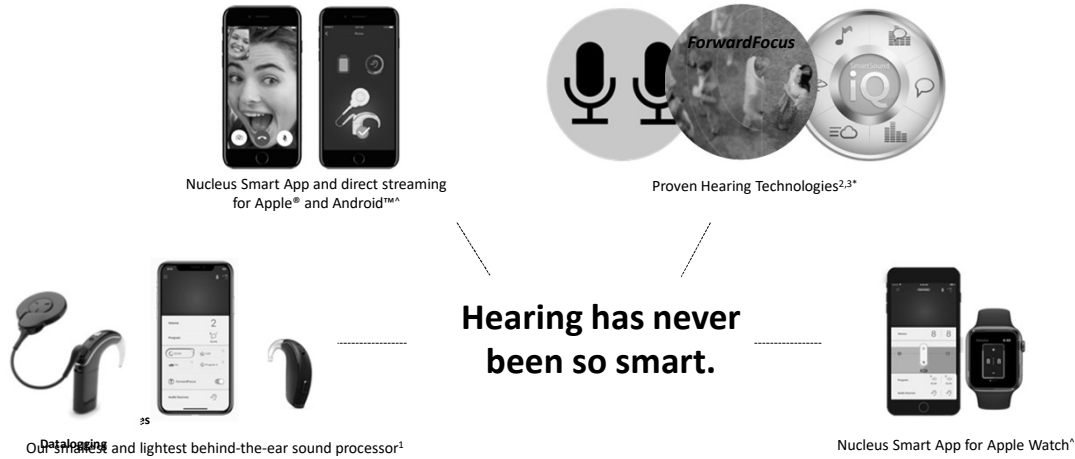


Charge on the go

*Note: Battery type eligibility and battery life results depend on programming parameters.

1. Cochlear Limited. D1679370. N22 recipient Battery Life and Power Consumption Comparison between CP1000, CP900 Series and CP810 Sound Processors. January 2020.

The Nucleus 7 Sound Processor



*ForwardFocus can only be enabled by a hearing implant specialist. It should only be activated for users 12 years and older who are able to reliably provide feedback on sound quality and understand how to use the feature when moving to different or changing environments. It may be possible to have decreased speech understanding when using ForwardFocus in a quiet environment. It is recommended that SNR-NR, WNR and SCAN be made available to any recipient, ages 6 and older, who is able to 1) complete objective speech perception testing in quiet and noise in order to demonstrate and document performance and 2) report a preference for different program settings.

^ The Cochlear Nucleus 7 Sound Processor is compatible with Apple and Android devices, for compatibility information visit www.cochlear.com/compatibility.

1. Cochlear Limited. D1190805. CP1000 Sound Processor Size Comparison. March 2020.

2. Cochlear Limited. D1296247. CLTD 5620 Clinical Evaluation of Nucleus 7 Cochlear Implant System. 2017, Sept; Data on file.

3. Cochlear Limited D1376556 Acceptance and Performance with the Nucleus 7 Cochlear Implant System with Adult Recipients. June 2018, Data on file.

An innovative origin



Kanso Sound Processor

SMART

Automatic scene classification with wireless connectivity in an off-the-ear solution¹

SIMPLE

Easy-to-use single unit, cable free, one button set and forget

DISCREET

The smallest and lightest off-the-ear sound processor² featuring dual mics and zinc-air batteries



1. Mauger SJ, Jones M, Nel E, Del Dot J. Clinical outcomes with the Kanso off-the-ear cochlear implant sound processor. Int J Audiol. (2017 Jan); 56:4, 267-276.

2. Cochlear Limited. D1190805. Sound Processor Size Comparison. March 2020. Data on file.

* It is recommended that SNR-NR, WNR and SCAN be made available to any recipient, ages 6 and older, who is able to 1) complete objective speech perception testing in quiet and noise in order to demonstrate and document performance and 2) report a preference for different program settings.

What did clinicians and new recipients say they liked about the Kanso Sound Processor?



Positive overall hearing performance

- ✓ 96% Patients¹
- ✓ 95% Clinicians²



Easy to use

- ✓ 92% Patients¹
- ✓ 92% Clinicians²



Comfortable

- ✓ 91% Patients¹
- ✓ 99% Clinicians²



- Majority of adult users rated Kanso Sound Processor highly for increased confidence³
- Parents and carers reported that school-aged children demonstrated increased device independence⁴



1. Cochlear Limited. D1336982. Cochlear Kanso Evaluation Survey - Recipients - October 2017. November 2017. n=129. Data on file.
 2. Cochlear Limited. D1343943. Cochlear Kanso Evaluation Survey - Clinicians - December 2017. December 2017. n=165. Data on file.
 3. Cochlear Limited. D1072397. Acceptance of the CP950 processor with experienced CP810/CP900 BTE sound processor users. November 2016. n= 23. Data on file.
 4. Comfort and Listening Benefits of the Kanso Off-The-Ear Sound Processor in Children. Phillips B., Plasmans A., & Dhooge I. Cochlear White Paper (2016). D1110229/ISS1 NOV16.

What product enhancements did clinicians and existing recipients suggest for future off-the-ear sound processors?



Batteries

- Rechargeable batteries are preferred.¹⁻³
- Disposable batteries are fiddly and placing them is difficult.²



Microphone check

- Unable to check the microphone sound quality.²



1. Cochlear Limited. D1336982. Cochlear Kanso Evaluation Survey - Recipients - October 2017. November 2017. n= 129. Data on file.
 2. Cochlear Limited. D1343943. Cochlear Kanso Evaluation Survey - Clinicians - December 2017. December 2017. n= 165. Data on file.
 3. Cochlear Limited. D1072397. Acceptance of the CP950 processor with experienced CP810/CP900 BTE sound processor users. November 2016. Data on file.

Introducing....



Nucleus Kanso 2 Sound Processor

Smart has never been so simple.



19

The Cochlear™ Nucleus® Kanso 2 Sound Processor



The Cochlear™ Kanso® 2 Sound Processor offers our **latest connectivity features** and **proven hearing performance technology**¹⁻⁴ with a **simple and durable all-in-one design** to help your patients hear their best.

Smaller and Lighter OTE

Built-in Rechargeable Battery

ForwardFocus™ Ready*

Dual Microphones



Improved dust and water resistance^{5*}

Nucleus® Smart App

Direct Apple® and Android™ streaming

SCAN + SmartSound® IQ**

*ForwardFocus can only be enabled by a hearing implant specialist. It should only be activated for users 12 years and older who are able to reliably provide feedback on sound quality and understand how to use the feature when moving to different or changing environments. It may be possible to have decreased speech understanding when using ForwardFocus in a quiet environment.


**SNR-NR, WNR and SCAN are approved for use with any recipient ages six years and older, who is able to 1) complete objective speech perception testing in quiet and in noise in order to determine and document performance 2) report a preference for different program settings

*The Kanso 2 Sound Processor is dust and water resistant to level of IP68 of the International Standard IEC60529. The Kanso 2 Sound Processor with Aqua+ is dust and water resistant to level of IP68 of the International Standard IEC60529. This water protection rating means that the sound processor with the Aqua+ can be continuously submerged under water to a depth of up to 3 meters (9 feet and 9 inches) for up to 2 hours. The Aqua+ accessory should be used when participating in prolonged water activities.

1. Mauger S.J. et al. Clinical evaluation of the Nucleus 6 cochlear implant system: performance improvements with SmartSound IQ. *International Journal of Audiology*. 2014, Aug. 53(8): 564-576. [Sponsored by Cochlear]. Mauger S.J. et al.
2. Clinical outcomes with the Kanso off-the-ear cochlear implant sound processor. *Int J Audiol*. Published online 09 Jan 2017. (DOI:10.1080/14992027.2016.1265156)
3. Wolfe J. et al. Benefits of Adaptive Signal Processing in a Commercially Available Cochlear Implant Sound Processor. *Otol Neurotol*. 2015 Aug;36(7):1181-90.
4. Cochlear Ltd. D1660797. CP1150 Sound Processor Interim Clinical Investigation Report. 2020. Jan. Data on file.*
5. Cochlear Limited. D1671736. CP1150 IEC60529 Ingress Protection Test Report IP68. October 2019.

Designed for ease of use and for hearing wherever life takes your patient



- Auto-on and button-free control 
- Built-in rechargeable battery
- Wireless charging with built-in drying unit
- Portable Charger for on-the-go use*
- Variety of secure wearing options
- Highest dust and water resistance rating for an off-the-ear sound processor¹
- Kanso[®] 2 Aqua+ for added confidence in the water**

*Optional accessory

**The Kanso 2 Sound Processor is dust and water resistant to level of IP68 of the International Standard IEC60529. The Kanso 2 Sound Processor with Aqua+ is dust and water resistant to level of IP68 of the International Standard IEC60529. This water protection rating means that the sound processor with the Aqua+ can be continuously submerged under water to a depth of up to 3 meters (9 feet and 9 inches) for up to 2 hours. The Aqua+ accessory should be used when participating in prolonged water activities.

1. Cochlear Ltd. D1190805 Sound Processor Size Comparison. 2020; March. Data on file.

2. D1671736, CP1150 IEC60529 Ingress Protection Test Report IP68

Smart has never been so simple



Your patients can enjoy **comfort and discretion** with the **smallest rechargeable off-the-ear cochlear implant sound processor**.¹

*Kanso 2 Sound Processor with lowest strength magnet

1. Cochlear Limited. D1190805. Sound Processor Size Comparison. March 2020. Data on file.

Smart has never been so simple



Auto-on
with intuitive
tap control



Increased
moisture and dust
protection^{1*}



For adventures in surf:
Aqua+ for Kanso 2*



*The Kanso 2 Sound Processor is dust and water resistant to level of IP68 of the International Standard IEC60529. The Kanso 2 Sound Processor with Aqua+ is dust and water resistant to level of IP68 of the International Standard IEC60529. This water protection rating means that the sound processor with the Aqua+ can be continuously submerged under water to a depth of up to 3 meters (9 feet and 9 inches) for up to 2 hours. The Aqua+ accessory should be used when participating in prolonged water activities.
** The Nucleus Smart App is available on the App Store and Google Play. Confirm device compatibility by visiting www.cochlear.com/compatibility
1. Cochlear Limited. D1671736. CP1150 IEC60529 Ingress Protection Test Report IP68. October 2019. Compared to prior generation model.

Smart has never been so simple



Integrated
rechargeable battery
designed for all day
hearing^{1^}



Unique
Home Charger
with built-in drying
unit



Robust
Portable Charger
for on-the-go
use*



*Optional accessory
^ All day hearing is defined as 16 hours, expected battery life is up to 18 hours. Battery life may vary by individual. Cochlear Limited. D1671736. CP1150 IEC60529 Ingress Protection Test Report IP68. October 2019.
1. Cochlear Ltd. D1710313 CP1150 Battery Life Coverage Technical Report. 2020; Mar. Data on file.

Auto-on and tap control



Auto-on



Auto-on is enabled by default.



Button-free control

2 taps

On

3 taps

Off



- Firmly tap on the cover of the sound processor.
- Tapping can occur on or off the implant; if tapping while off the implant, hold the sound processor with two fingers of one hand while tapping with the other.
- Tapping while placed on a hard surface, such as a table, does not allow for detection of taps.
- Four taps will enable flight mode.

Kanso® 2 Magnet and Cochlear™ Magnet Tool



THE KANSO 2 SOUND PROCESSOR IS NOT COMPATIBLE WITH NUCLEUS 22 IMPLANTS.

Compatible with the

Nucleus 24 series implants and forward –

- CI600 Series: CI612, CI622, CI624, CI632
- CI500 Series: CI512, CI522, CI532, ABI541
- CI24RE/CI400 Series: CI24RE (CA), CI24RE (ST), CI422, CI24REH (Hybrid L24)
- N24 Series: CI24R (ST), CI24R (CS), CI24R (CA), CI24M, CI11+11+2M (double array), ABI24M

7 strengths

$\frac{1}{2}$, 1, 2, 3, 4, 5, 6 (standard and reverse)



- Nucleus 24 (CI24M, CI24R)
- Nucleus Freedom® (CI24RE, CI422)
- Nucleus Profile™ (CI500 series)

6 strengths

1/2(I), 1(I), 2(I), 3(I), 4(I), 5(I)



- Nucleus Profile Plus (CI600 series)

Built-in rechargeable battery



*Individual results may vary depending on type of implant and programming parameters.

1. Cochlear Limited. D1710313. CP1150 Battery Life Coverage Technical Report. March 2020.

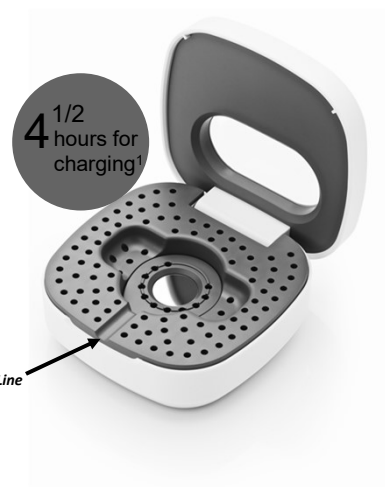
Wirelessly charge and dry at the same time



The Home Charger is the primary charging unit for the Kanso® 2 Sound Processor and offers a convenient way to care for the Kanso 2 Sound Processor.

Tips

- Home Charger will begin charging when the Kanso 2 Sound Processor is detected.
- The Cochlear™ SoftWear™ Pad and Safety Line can remain attached while charging.
- The sound processor is ON when removed from the Home Charger.
- Remove Aqua+ prior to charging.



1 - D1691234. CP1150 Sound Processor Verification Report. 2019; Dec. Data on file.

Charge on the go!



While they are away from home, the Portable Charger is there to help keep recipients on air and charge their device at the same time



- Portable Charger charges via USB in 3 hours
- Cable lengths: 30 cm and 50 cm
- Charges a flat sound processor battery in ~3 – 4 hours*



LED displays power level of the Portable Charger and alerts



Shirt clip on the back allows for attachment



*If the sound processor is used while being charged, the charge time may vary due to MAP power requirements

Wearing options



The Kanso® 2 Sound Processor offers your patients optional accessories for additional security.



Safety Line (Short Loop)
for use with hair clip



Safety Line (Long)



Kanso 2® Headband



Sizes

XS, S

XS, S

XS, S, M, L

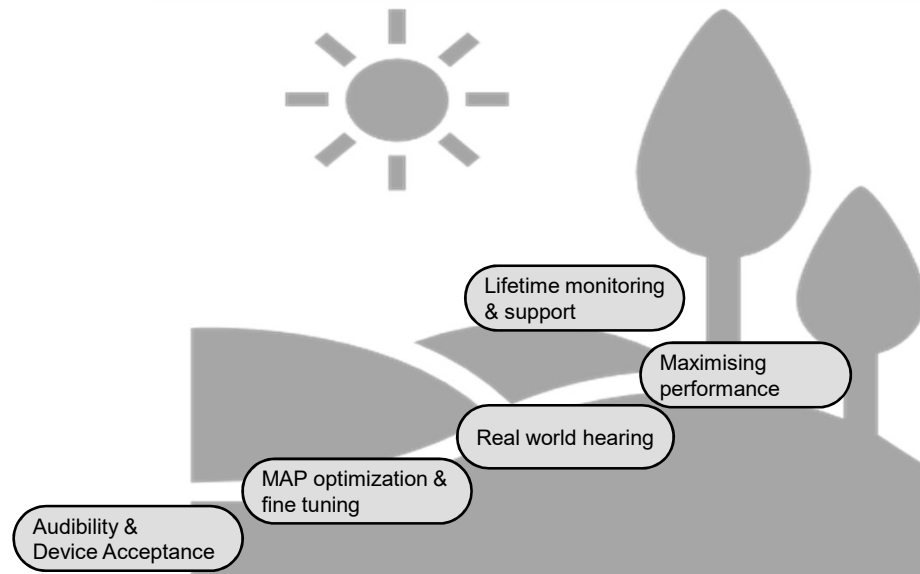


Nucleus® Safety Line
for use with Aqua+

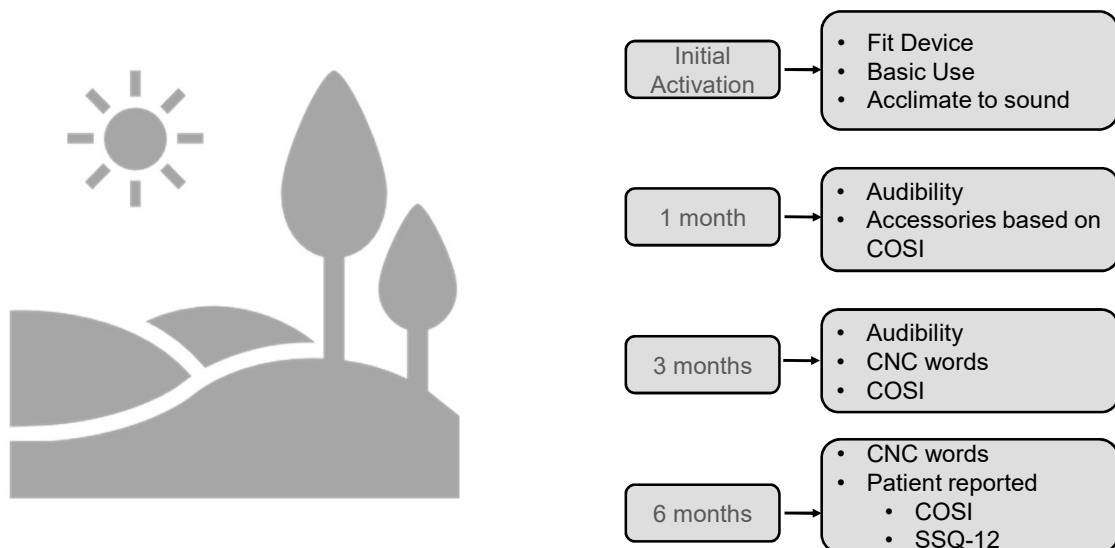


Safety line (Short)
with Shirt Clip

Evidence-based approach to CI care



MAP optimization and fine tuning



Patient goals & the COSI¹



NAL
CLIENT ORIENTED SCALE OF IMPROVEMENT

Name: _____ Age: _____ Sex: _____ Dates of Change: _____
 Address: _____
 Phone: _____
 Email: _____

SPECIFIC NEEDS

Indicate Order of Significance

Category	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20
1. Communication with 1st person																				
2. Communication with 2nd person																				
3. Communication with 3rd person																				
4. Communication with 4th person																				
5. Communication with 5th person																				
6. Communication with 6th person																				
7. Communication with 7th person																				
8. Communication with 8th person																				
9. Communication with 9th person																				
10. Communication with 10th person																				
11. Communication with 11th person																				
12. Communication with 12th person																				
13. Communication with 13th person																				
14. Communication with 14th person																				
15. Communication with 15th person																				
16. Communication with 16th person																				
17. Communication with 17th person																				
18. Communication with 18th person																				
19. Communication with 19th person																				
20. Communication with 20th person																				

Categories: 1. Communication with 1st person, 2. Communication with 2nd person, 3. Communication with 3rd person, 4. Communication with 4th person, 5. Communication with 5th person, 6. Communication with 6th person, 7. Communication with 7th person, 8. Communication with 8th person, 9. Communication with 9th person, 10. Communication with 10th person, 11. Communication with 11th person, 12. Communication with 12th person, 13. Communication with 13th person, 14. Communication with 14th person, 15. Communication with 15th person, 16. Communication with 16th person, 17. Communication with 17th person, 18. Communication with 18th person, 19. Communication with 19th person, 20. Communication with 20th person.

Patient Goals

Current Patient Goals **Goal history**

1. Identify specific listening situations in which your patient would like to hear and communicate better. Select a category and add details.
 2. Ask the patient to rate how often they are **satisfied** in this situation?
 3. Agree on an action plan to help your patient achieve their goal.

Goal Details **Review can hear** **Action Plan**

1. I understand speaker on phone
 2. I want to be able to hear the speaker on the phone
 3. I want to be able to hear the speaker on the phone
 4. I want to be able to hear the speaker on the phone
 5. I want to be able to hear the speaker on the phone
 6. I want to be able to hear the speaker on the phone
 7. I want to be able to hear the speaker on the phone
 8. I want to be able to hear the speaker on the phone
 9. I want to be able to hear the speaker on the phone
 10. I want to be able to hear the speaker on the phone
 11. I want to be able to hear the speaker on the phone
 12. I want to be able to hear the speaker on the phone
 13. I want to be able to hear the speaker on the phone
 14. I want to be able to hear the speaker on the phone
 15. I want to be able to hear the speaker on the phone
 16. I want to be able to hear the speaker on the phone
 17. I want to be able to hear the speaker on the phone
 18. I want to be able to hear the speaker on the phone
 19. I want to be able to hear the speaker on the phone
 20. I want to be able to hear the speaker on the phone

Review can hear **Action Plan**

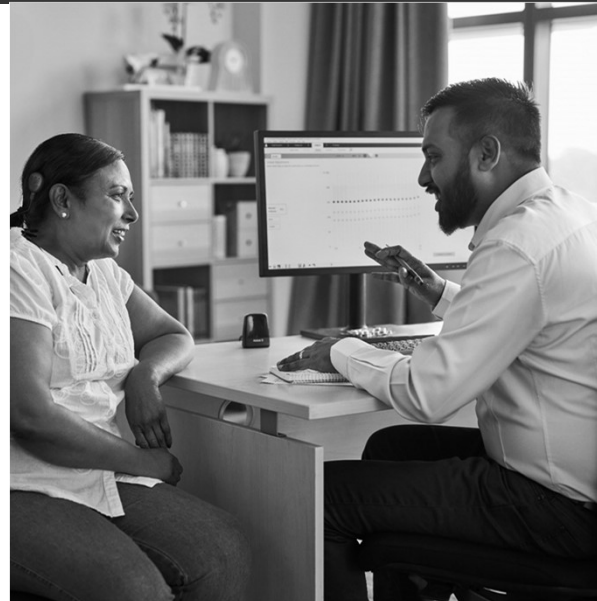
1. Set up direct streaming via the PUA to the phone
 2. Practice practice calls with family to test play training
 3. Practice practice calls with family to test play training
 4. Practice practice calls with family to test play training
 5. Practice practice calls with family to test play training
 6. Practice practice calls with family to test play training
 7. Practice practice calls with family to test play training
 8. Practice practice calls with family to test play training
 9. Practice practice calls with family to test play training
 10. Practice practice calls with family to test play training
 11. Practice practice calls with family to test play training
 12. Practice practice calls with family to test play training
 13. Practice practice calls with family to test play training
 14. Practice practice calls with family to test play training
 15. Practice practice calls with family to test play training
 16. Practice practice calls with family to test play training
 17. Practice practice calls with family to test play training
 18. Practice practice calls with family to test play training
 19. Practice practice calls with family to test play training
 20. Practice practice calls with family to test play training

Action Plan

1. Review more reduction settings and try Forward Focus
 2. Review use of the MFC to the group conversations
 3. Consider wearing placement

Save **Cancel**

1. Dillon H, James A, Girin J. Client Oriented Scale of Improvement (COSI) and its relationship to several other measures of benefit and satisfaction provided by hearing aids. *Journal American Academy of Audiology*. 1997 Feb 1:8:27-43



Partnership with patients to move beyond the clinic



IN THE CLINIC

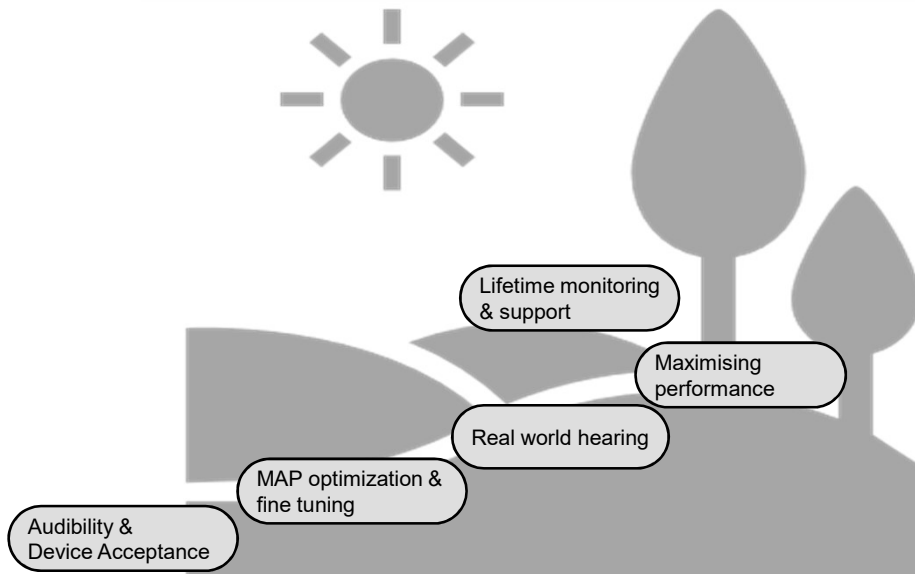
1. Establish time on air.
2. Highlights trends in listening environments.
3. Measure daily use of FM or DM system.



AT HOME

1. Check processor battery life and function.
2. **Track speech input with Hearing Tracker** and receive notifications off air.
3. Help find a misplaced processor.
4. Check FM or DM Streaming

Evidence-based approach to CI care



Enhancing real world hearing



[^]The Cochlear Nucleus® 7, Kanso 2 Sound Processors and Nucleus Smart App are compatible with Apple and Android devices, for compatibility information visit www.cochlear.com/compatibility. The Cochlear Nucleus Smart App is available on the Apple® App Store and Google Play.

The Nucleus® Smart App



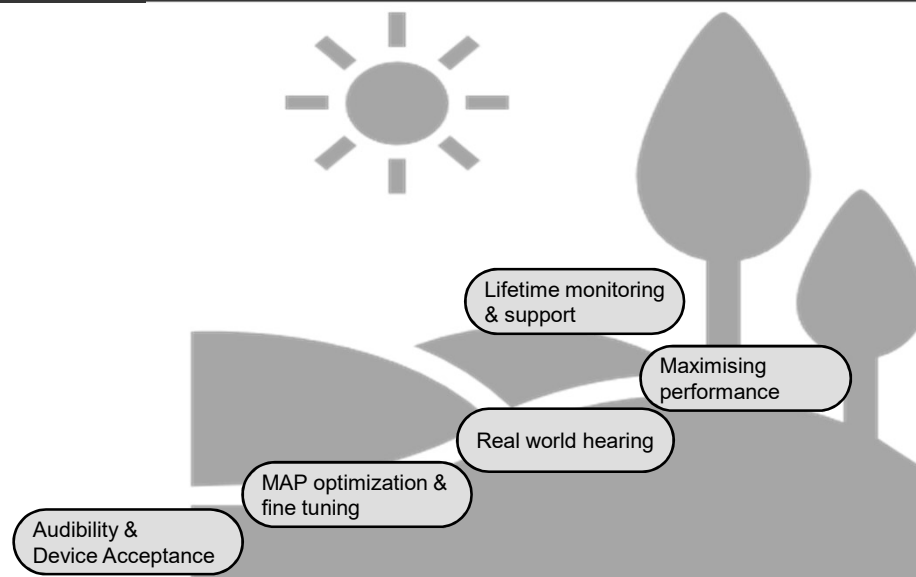
Recipients can also take control of their hearing journey with the Nucleus Smart App – all from the convenience of a compatible Apple® or Android device™*.

- ✓ Monitor and adjust their settings
- ✓ Set daily hearing goals with Hearing Tracker
- ✓ Locate a misplaced sound processor
- ✓ Sound Check
- ✓ Battery level percentage
- ✓ Battery Health



*The Cochlear Kanso 2 and Nucleus 7 Sound Processors are compatible with Apple and Android devices, for compatibility information visit www.cochlear.com/compatibility.

Evidence-based approach to CI care



Improve Hearing in Noise



100%

Nucleus 7 Sound Processor users rating their hearing in background noise with the Nucleus 7 Sound Processor to be equal to or better than with their own BTE processor.²

Maximize listening performance anywhere, anytime.^{1,2}

- ForwardFocus can only be enabled by a hearing implant specialist. It should only be activated for users 12 years and older who are able to reliably provide feedback on sound quality and understand how to use the feature when moving to different or changing environments. It may be possible to have decreased speech understanding when using ForwardFocus in a quiet environment.
- 1. Mauger, S., Warren, C., Knight, M., Goorevich, M., Nel, E. 2014. Clinical evaluation of the Nucleus® 6 cochlear implant system: performance improvements with Smart Sound IQ. International Journal of Audiology, 53(8): 564-576.
- 2. Cochlear Limited D1376556 Acceptance and Performance with the Nucleus 7 Cochlear Implant System with Adult Recipients. June 2018, Data on file

Maximize Hearing Performance



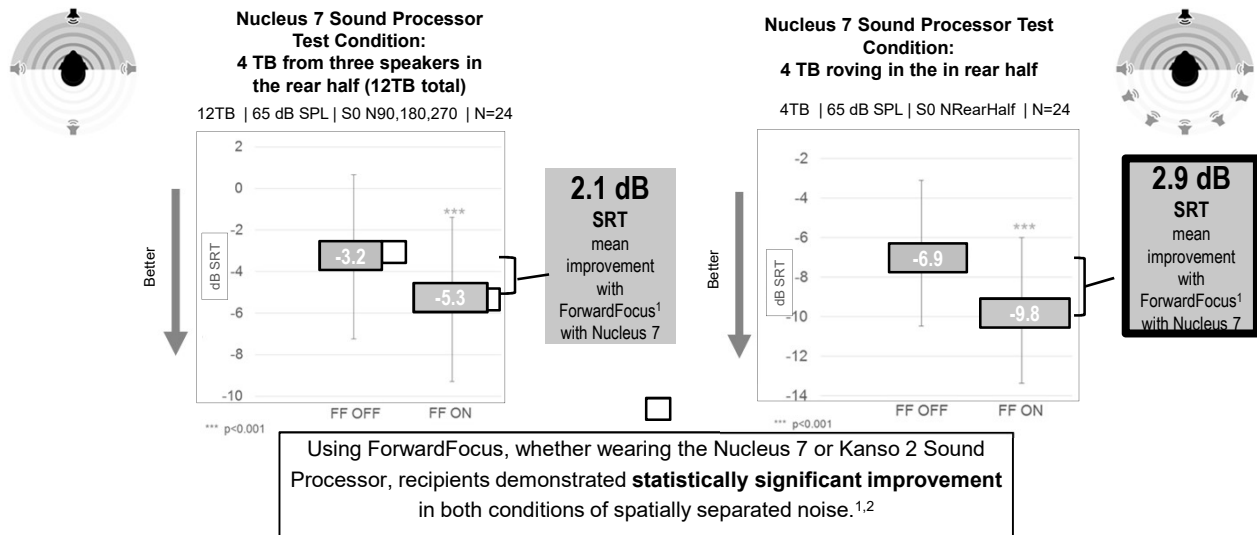
ForwardFocus* is designed to attenuate distracting noise from behind the listener, making it easier for the listener to enjoy face-to-face conversation.

Designed to enable maximum focus on what matters.



*ForwardFocus can only be enabled by a hearing implant specialist. It should only be activated for users 12 years and older who are able to reliably provide feedback on sound quality and understand how to use the feature when moving to different or changing environments. It may be possible to have decreased speech understanding when using ForwardFocus in a quiet environment.

Clinical Results of ForwardFocus in Noise



1. Cochlear Limited D1376556 Acceptance and Performance with the Nucleus 7 Cochlear Implant System with Adult Recipients. June 2018, Data on file
2. Cochlear Limited. D1660797 CP1150 Sound Processor Interim Clinical Investigation Report. 2020; Jan. Data on file.

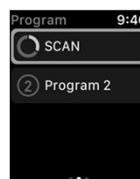
Convenient Control Expanded



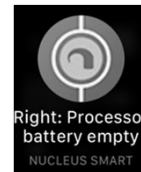
Nucleus® Smart App for Apple Watch®



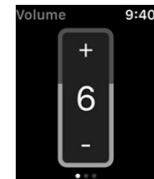
With a discreet tap on the wrist, take control of the listening environment.



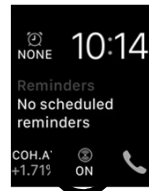
Change programs



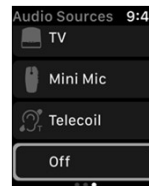
Battery replacement notification



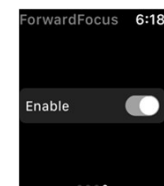
Adjust volume



Create a "complication" to activate ForwardFocus from home screen



Select audio source



Activate ForwardFocus*

*ForwardFocus can only be enabled by a hearing implant specialist. It should only be activated for users 12 years and older who are able to reliably provide feedback on sound quality and understand how to use the feature when moving to different or changing environments. It may be possible to have decreased speech understanding when using ForwardFocus in a quiet environment.

The Nucleus® Sound Processor Portfolio:



Designed for Active Lifestyles



Nucleus® 7 Sound Processor

Nucleus® Kanso® 2 Sound Processor

EW!

Hearing Performance Technologies



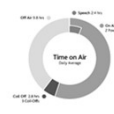
Dual microphones



SSiQ with SCAN*



ForwardFocus**



Remote care capable

Connect Without Compromise



Direct streaming for Apple® and Android™^



Nucleus® Smart App^



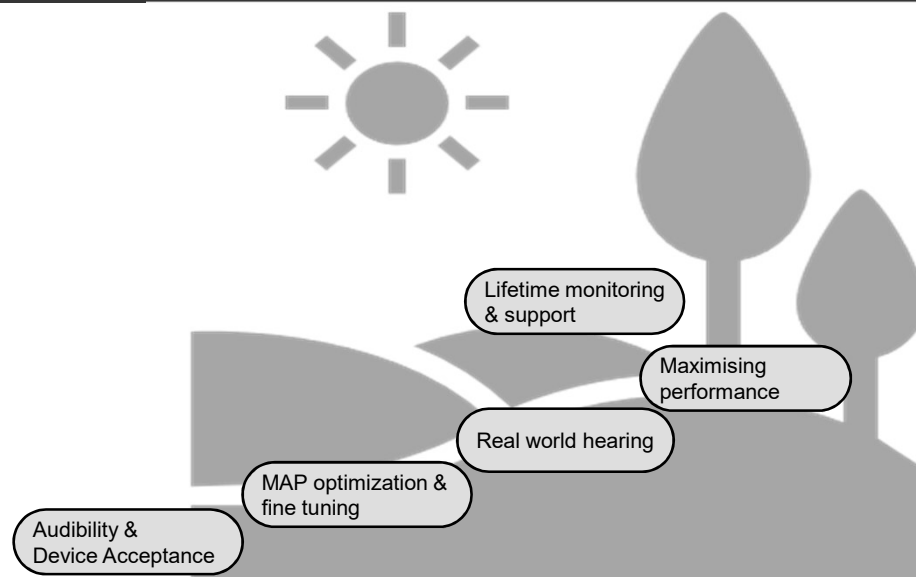
True Wireless™

*It is recommended that SNR-NR, WNR and SCAN be made available to any recipient, ages 6 and older, who is able to 1) complete objective speech perception testing in quiet and noise in order to demonstrate and document performance and 2) report a preference for different program settings.

**ForwardFocus can only be enabled by a hearing implant specialist. It should only be activated for users 12 years and older who are able to reliably provide feedback on sound quality and understand how to use the feature when moving to different or changing environments. It may be possible to have decreased speech understanding when using ForwardFocus in a quiet environment.

^The Cochlear Nucleus® 7, Kanso 2 Sound Processors and Nucleus Smart App are compatible with Apple and Android devices, for compatibility information visit www.cochlear.com/compatibility. The Cochlear Nucleus Smart App is available on the Apple® App Store and Google Play.

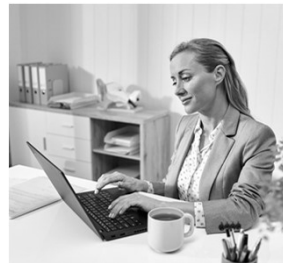
Evidence-based approach to CI care



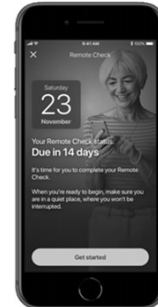
Remote Care Tools



Cochlear Link



Remote Programming



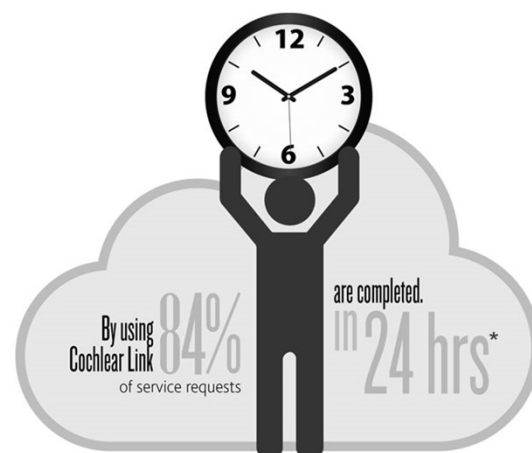
Remote Check

Cochlear Link



Provides secure and private patient care “beyond the clinic”

- Auto-registration
- Replacement processors without clinic intervention
- Lightning fast service for patients with less clinic time spent on administration



*Data on file. 2018 Salesforce Data Report (internal)

Convenience at Home and at the Clinic



Remote Check is a suite of hearing health checks available via the Nucleus Smart App which enable quality CI care, delivered anywhere.*

A clinician enrolls a patient via myCochlear Clinic Professional Portal



Patients complete the Remote Check activities that are assigned to them by their clinician, from the convenience of their own home via the Nucleus Smart App.



Clinicians log in to myCochlear Clinic to access and review their patients' Remote Check results.



Remote Check results can be used to tailor the intervention to the patients specific needs, scheduling follow up where needed.

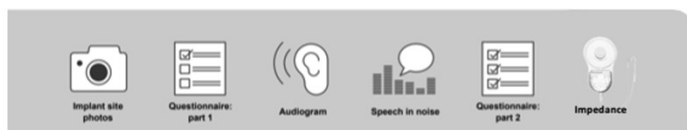


If the patient doesn't need to be seen in person, Remote Check has saved them a trip to the clinic! The clinic can devote their time and attention to new patients or those who need more comprehensive clinical care.



*Remote Check with the Cochlear Kanso 2 and Nucleus 7 Sound Processors is available via the Smart App for iPhone and iPod touch users. For compatibility information visit www.cochlear.com/compatibility.

Remote Check Activities: Overview

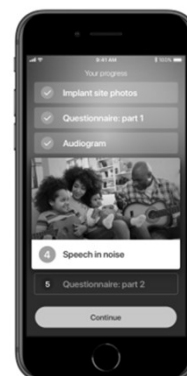


Remote Check patient activities

The complete suite of Remote Check activities are designed to take as little as 15 minutes for patients to complete, and as little as 10 minutes for clinicians to assess^{1,2}.

A clinician can determine which combination of activities are appropriate to assign to their patient, although it is recommended that the complete suite of tests are selected to provide the clinician with comprehensive data on their patient's hearing performance.

Datalogging and device diagnostic information is gathered each time the patient completes a Remote Check.



15
min

1) Cochlear Limited, D1739391, Remote Check Usage Investigation. Data on file. The median time taken is 20mins for a unilateral patient and 30mins for a bilateral patient.

2) Cochlear Limited, D1739547 - Remote Check Pilot Evaluation UK & NZ, Feb 2019. Data on file. The average time taken is between 10 – 19mins, depending on the results to be reviewed.

The Benefits of Remote Check



For Recipients:

- Complete checks in the **comfort of their home** at a time of their choosing
- **Time saved and cost reduced** by not traveling to and from clinic for routine care
- **Peace of mind and confidence** on progress of their (or their child's) hearing journey



For Clinicians:

- **Reduce unnecessary visits** for patients who are on track
- Spend **more quality time** with patients with complex needs
- **See more patients** who are waiting for an initial candidacy evaluation
- **Reduce the burden** on patients by offering a convenient, time-saving option of care
- **Improve patient counselling** by assessing patients hearing health and device usage data in between their appointments

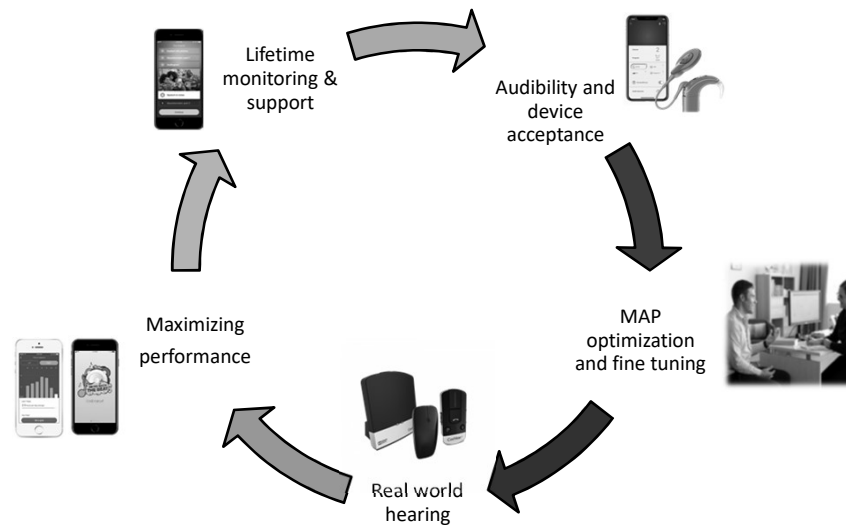
Recipient Support Services to lighten the load



- Ready to Wear with Direct Shipping
- Upgrade Reimbursement Support
- SignHear for Letters of Medical Necessity
- ProCare Team for you
- Recipient Solutions Manager for your patients
- Hear Always for service and repair
- Audiology On Call for clinical needs



Patient focused care



Hear now. And always

Please seek advice from your health professional about treatments for hearing loss. Outcomes may vary, and your health professional will advise you about the factors which could affect your outcome. Always read the instructions for use. Not all products are available in all countries. Please contact your local Cochlear representative for product information.

Windows is a registered trademark of Microsoft Corporation in the United States and/or other countries. The Cochlear Nucleus 7 Sound Processor is compatible with iPhone, iPad and iPod touch. The Cochlear Nucleus Smart App is available on App Store and Google Play. For compatibility information visit www.cochlear.com/compatibility. Apple, the Apple logo, FaceTime, Made for iPad logo, Made for iPhone logo, Made for iPod logo, iPhone, iPad Pro, iPad Air, iPad mini, iPad and iPod touch are trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc., registered in the U.S. and other countries. Android, Google Play and the Google Play logo are trademarks of Google LLC. The Android robot is reproduced or modified from work created and shared by Google and used according to terms described in the Creative Commons 3.0 Attribution License. ACE, Advance Off-Stylet, AOS, AutoNRT, Autosensitivity, Beam, Bring Back the Beat, Button, Carina, Cochlear, 科利耳, コクレア, 코글리어, Cochlear SoftWear, Codacs, Contour, Contour Advance, Custom Sound, ESPrit, Freedom, Hear now. And always, Hugfit, Hybrid, Invisible Hearing, Kanso, MET, MicroDrive, MP3000, myCochlear, mySmartSound, NRT, Nucleus, Outcome Focused Fitting, Off-Stylet, Slimline, SmartSound, Softip, SPrint, True Wireless, the elliptical logo, and Whisper are either trademarks or registered trademarks of Cochlear Limited. Ardium, Baha, Baha SoftWear, BCDrive, DermaLock, EveryWear, SoundArc, Vistafix, and WindShield are either trademarks or registered trademarks of Cochlear Bone Anchored Solutions AB.

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