Unitron TrueFit v4.3 Fall 2020

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Learner outcomes

Learner Outcomes:

Upon completion of this course, attendees will be able to:

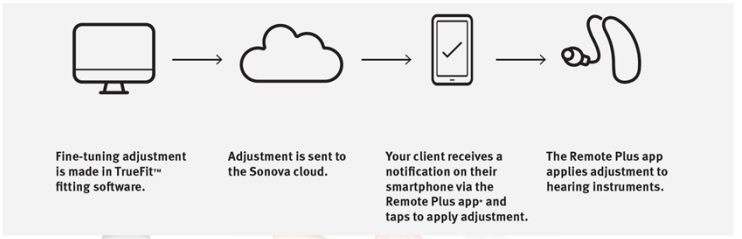
1. Outline key updates in Unitron TrueFit v4.3
2. Identify benefits of performance innovations and translate use into successful fitting
3. Explain the process of performing asynchronous hearing instrument adjustments
4. Demonstrate the process of conducting a fitting of Unitron products with Unitron TrueFit v4.3 fitting software

Agenda

- What's new with TrueFit v4.3
  - Discover Next products
  - Solutions
  - Compatibility
- Remote adjust
- TrueFit demonstration

What's new in Unitron TrueFit v4.3

1. *Support for Discover Next Stride BTE and custom devices*
2. Remote adjust



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Support for Discover Next Stride M and Insera custom products

Stride M powered by Discover Next

- Standard 312 battery
- Slimtube or earhook/earmold fitting
- Full SoundCore functionality
- Telecoil
- SWORD 3.0
- All accessories

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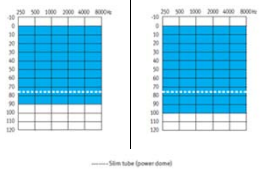
Stride performance profiles

Style	Stride M	Stride PR
Peak output/gain (2cc) filtered earhook	128/63	130/66
Peak output/gain (2cc) slim tube	122/58	127/60



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Discover Next Insera 312 wireless

Our first custom product with 2.4 GHz wireless functionality!

- Full SoundCore functionality including SpeechPro
- SWORD 3.0
  - MFA connectivity – iOS and Android
  - Hands-free binaural phone calls
  - Stereo quality direct media streaming
  - All accessories

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DX Insera non-wireless options

When small size is most important

- Non-wireless, omni-directional products have a different feature set

- Benefits:
  - Cosmetic appeal
  - 10A battery CIC, IIC
  - 312 battery ITC
  - Telecoil (option)
  - Push button (option)
  - IIC remote (option)

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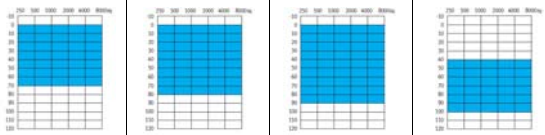
Insera performance profiles

Receiver type	M	P	SP	UP
Peak output/gain (2cc)	109/40	115/50	119/60	127/70
Available in style	All styles	All styles	All styles	312 wireless only



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Convenient solutions

TV Connector | PartnerMic | Remote Control | Roger

Compatibility with wireless solutions

Style	Remote Control	PartnerMic	TV Connector	RogerDirect™	IIC remote	Noahlink wireless	Hi-Pro and NoahLINK
DX Moxi RICs	•	•	•	•		•	
DX Stride BTEs	•	•	•	•		•	
312 W Dir	•	•	•	•		•	
312 Omni							•
10A Omni					•		•

*The 312 omni and 10A omni require programming cables

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Programming devices

- **Noahlink Wireless** – use with Discover Next wireless products
  - Plug and Play
  - Pairing mode – Lithium-ion vs disposable batteries
- **Noahlink/HiPro –** use with Discover Next non-wireless prod
  - Use cables
    - Battery pills for customs

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Flexibility for you. Convenience for all.

Life's easier for everyone with remote adjust

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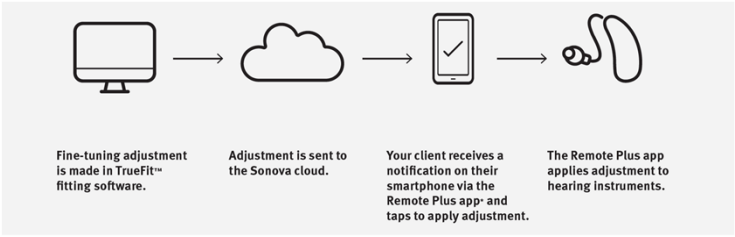
Remote adjust is a simple, and straight forward work flow.



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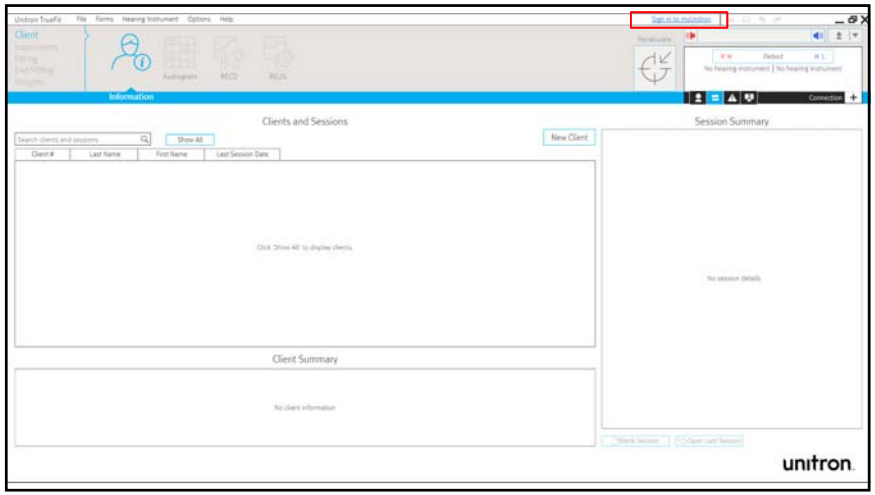
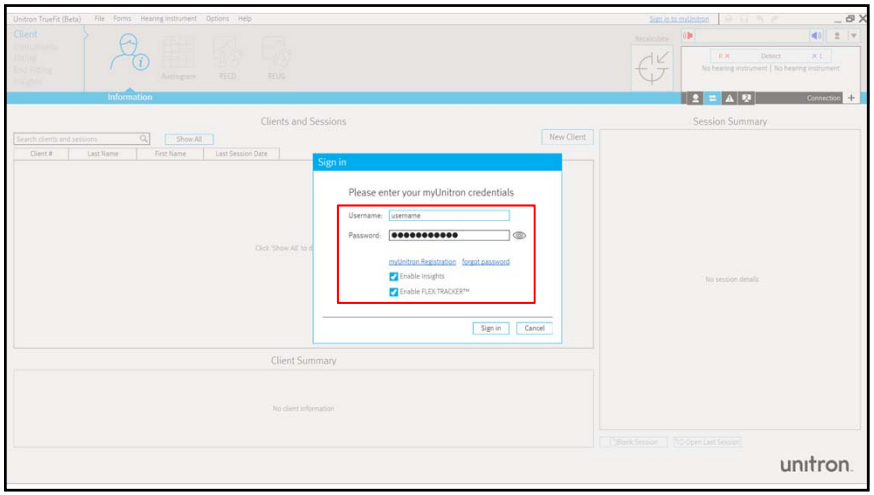
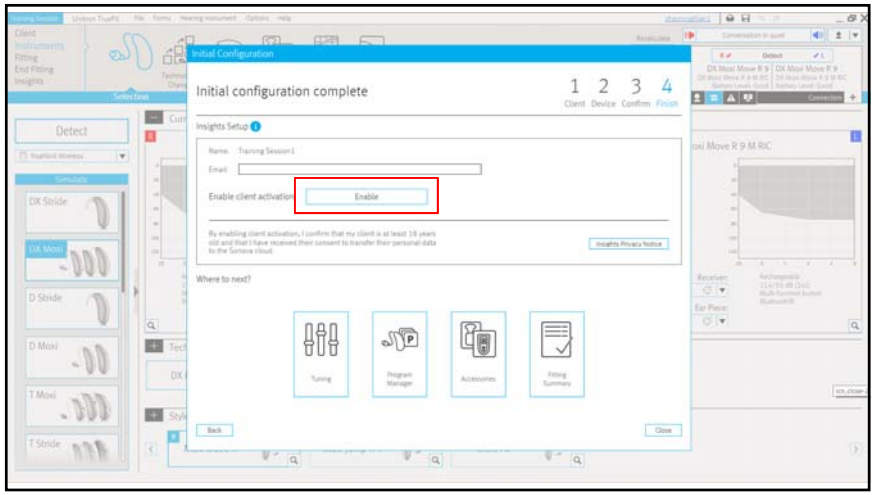
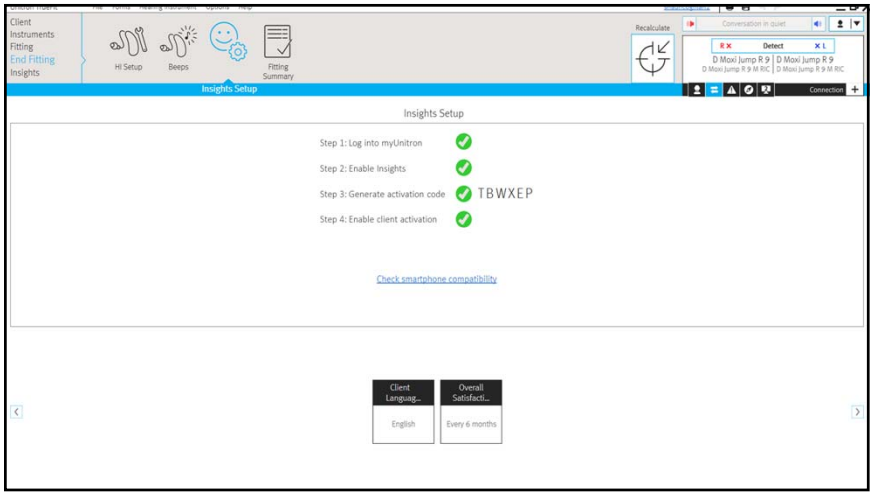
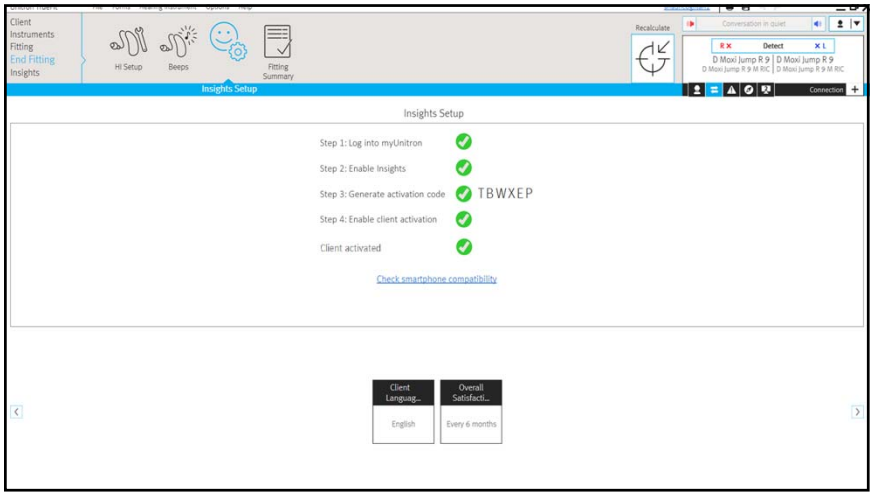
How to enable remote adjust


Clients and Sessions
Session Summary
Client Summary
unitron

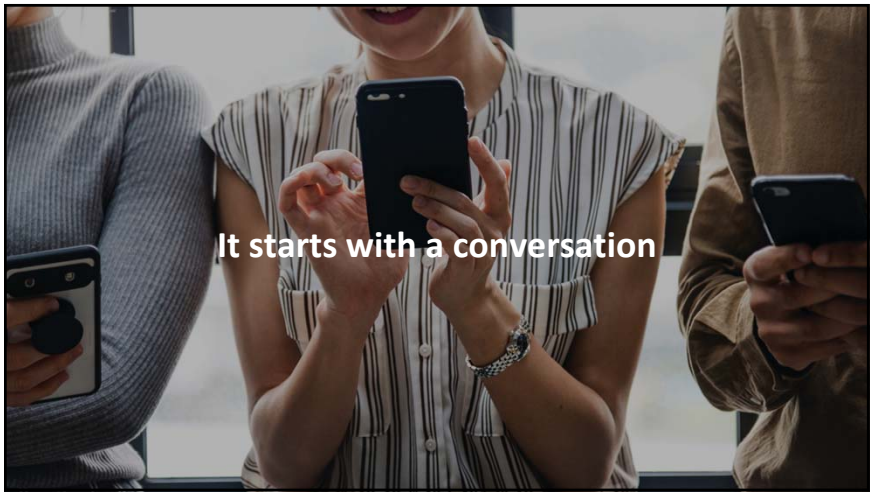

Clients and Sessions
Session Summary
Sign in
Please enter your myUnitron credentials
Client Summary
unitron


Initial Configuration
Initial configuration complete
Insights Setup
Enable client activation
Enable
Where to next?

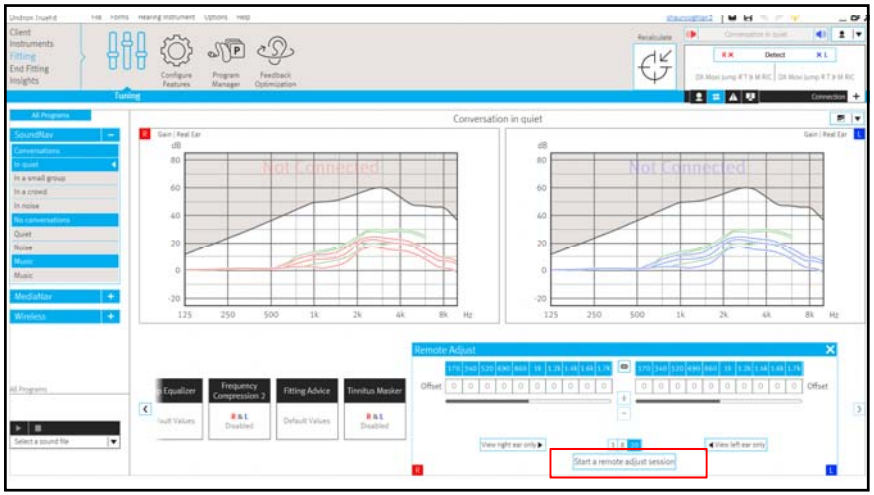

Insights Setup
Step 1: Log into myUnitron
Step 2: Enable Insights
Step 3: Generate activation code
TBWXEP
Step 4: Enable client activation
Check smartphone compatibility

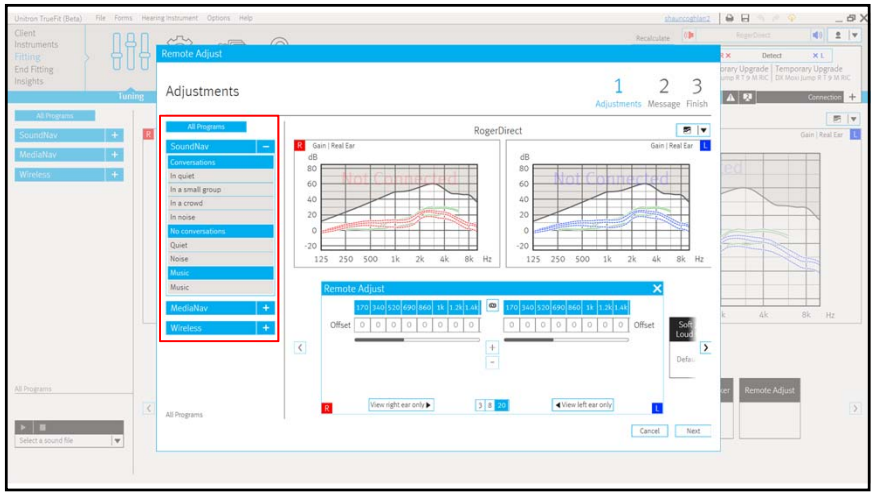


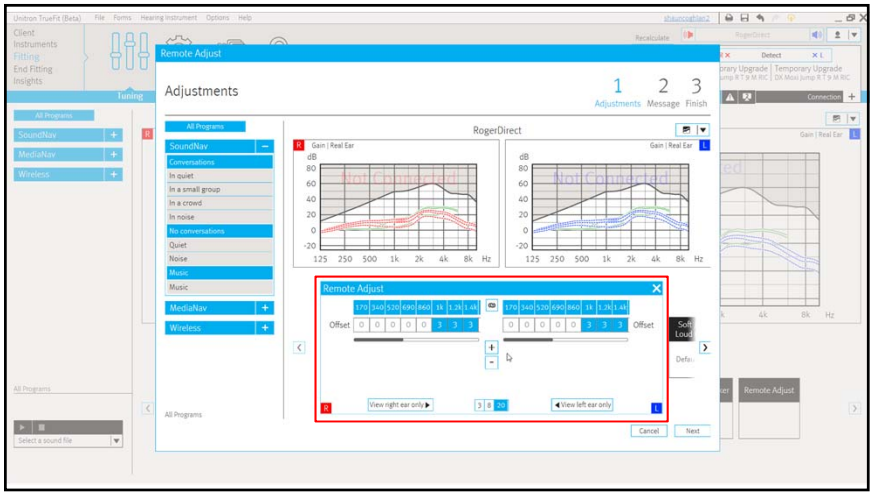
How to perform a remote adjust session



Conversation in quiet
Not Connected
Adaptation Manager
Occlusion Manager
Soft / Mod / Loud Controls
MPO / Gain / CR / TK Controls
App Equalizer
Frequency Compression 2
Fitting Advice
Tinnitus Masker
Remote Adjust


Conversation in quiet
Not Connected
Remote Adjust
Start a remote adjust session


Remote Adjust
Adjustments
1 Adjustments
2 Message
3 Finish
RogerDirect
Not Connected
Remote Adjust
Cancel
Next


Remote Adjust
Adjustments
1 Adjustments
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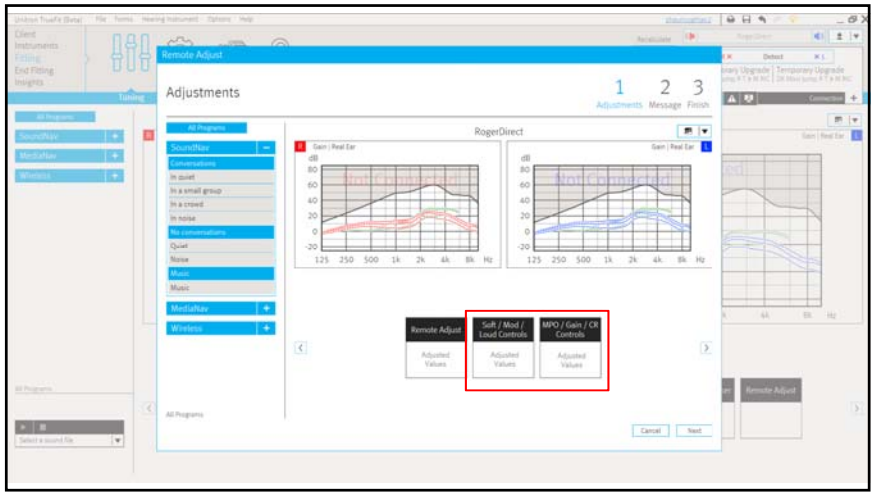
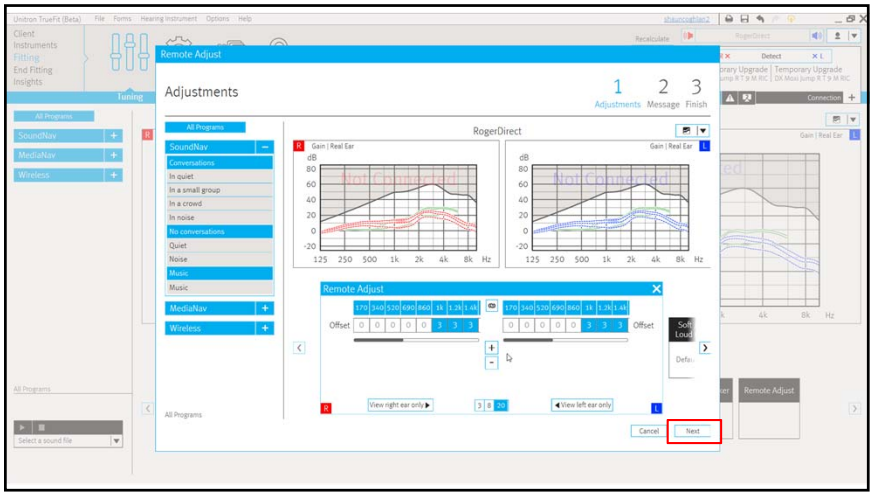
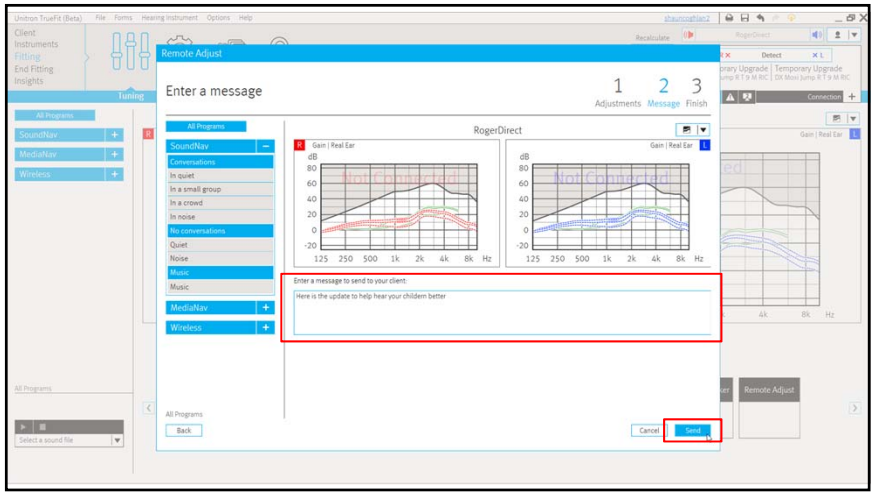
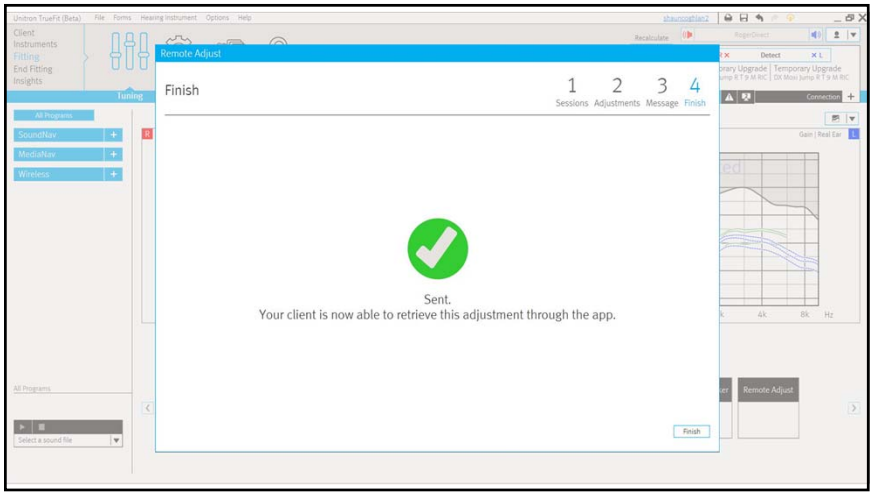
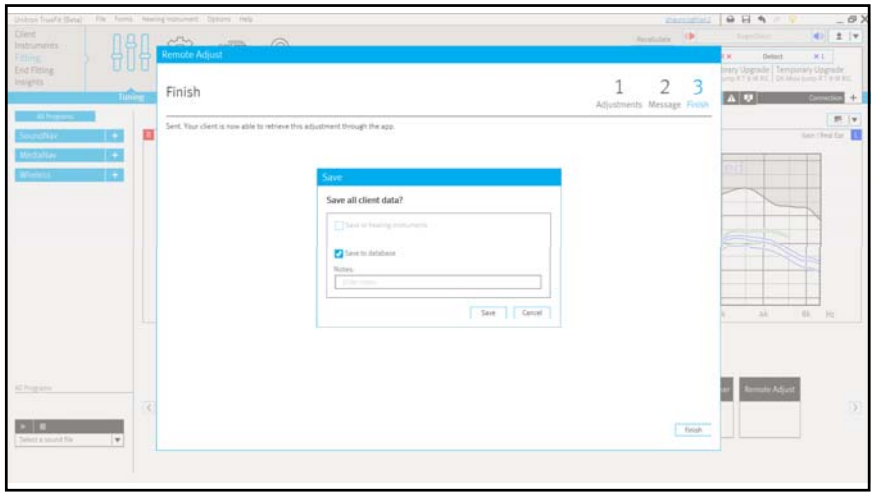
RogerDirect
Not Connected
Remote Adjust
Cancel
Next


Remote Adjust
Adjustments
1 Adjustments 2 Message 3 Finish
RogerDirect
Not Connected
Remote Adjust
Soft / Mod / Loud Controls
MPO / Gain / CR Controls
Cancel
Next

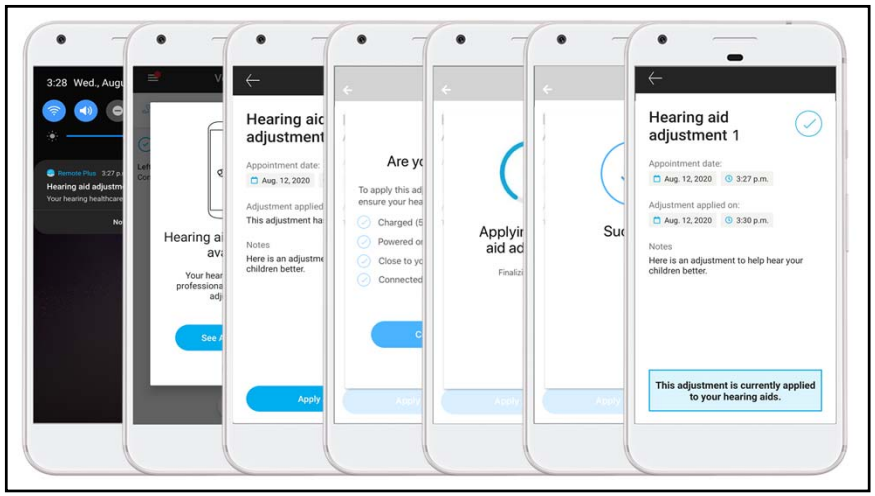

Remote Adjust
Adjustments
1 Adjustments 2 Message 3 Finish
RogerDirect
Not Connected
Remote Adjust
Offset
Cancel
Next

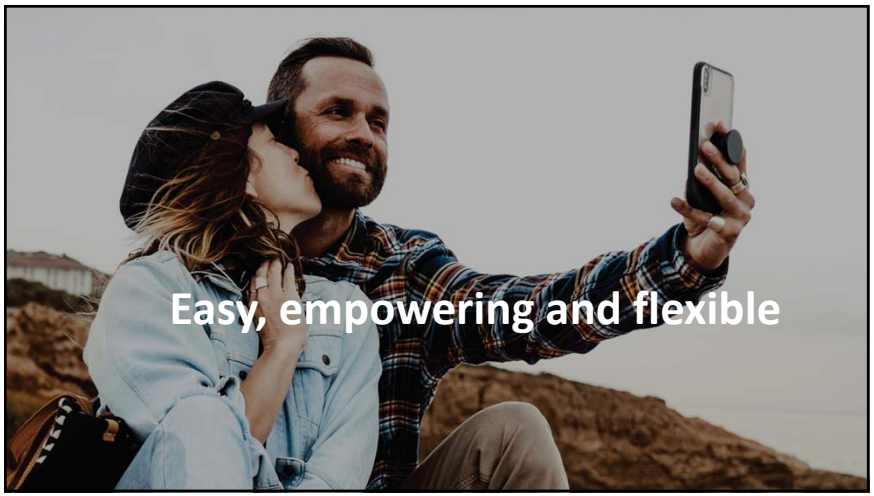

Remote Adjust
Enter a message
1 Adjustments 2 Message 3 Finish
RogerDirect
Not Connected
Enter a message to send to your client:
Here is the update to help hear your children better
Back
Cancel
Send


Remote Adjust
Finish
1 Sessions 2 Adjustments 3 Message 4 Finish
Sent.
Your client is now able to retrieve this adjustment through the app.
Finish



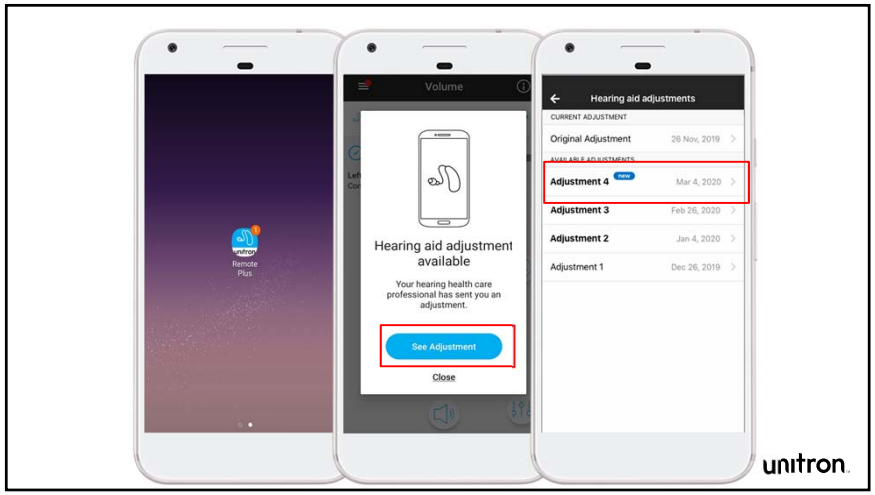
How your client applies an adjustment



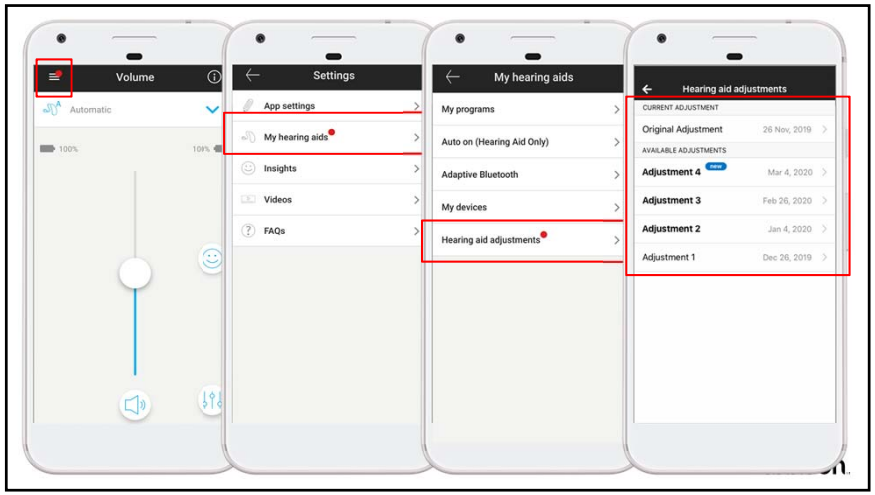


Additional information

Question:
If my clients clear their smartphone notifications, will they still know if there is a new remote adjust message?



Question:
Can my client revert back to a previous adjustment?



Question:
What does a follow up fitting in the clinic look like after a remote adjust session?

Insights within the Remote Plus app

Insights

Insights is a combination of tools that address the emotional side of the client's journey, engaging them in the process the whole way through, and giving you deep insights into your clients' needs and preferences so you can give them a truly personalized fit and experience.

Usage | Log It All | Ratings | Coach | Remote adjust | Overall satisfaction | Notifications

*NEW

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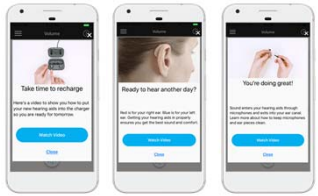

Coach

Our coach feature is designed to assist you in helping your clients reach their full potential with their new hearing aids

- Analyze performance
  - Usage, ratings, overall satisfaction
- Instruct in relevant skills
  - Insertion/removal, charging/batteries, care & maintenance
- Provide encouragement
  - Consistent usage, tips for hearing in noise

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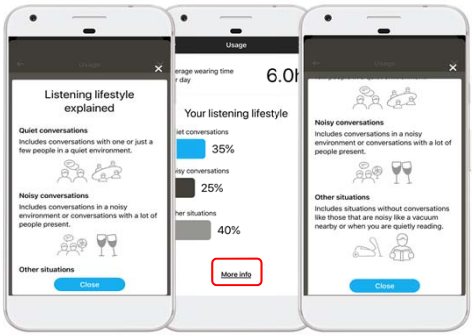
Remote Plus app – client view of usage



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Log It All

Objectively tracks the amount of time a patient spends in each of the 7 different listening environments

Regardless of the hearing instrument's technology level, Log It All tracks all listening environments (even if that environment isn't optimized at the instrument's technology level)

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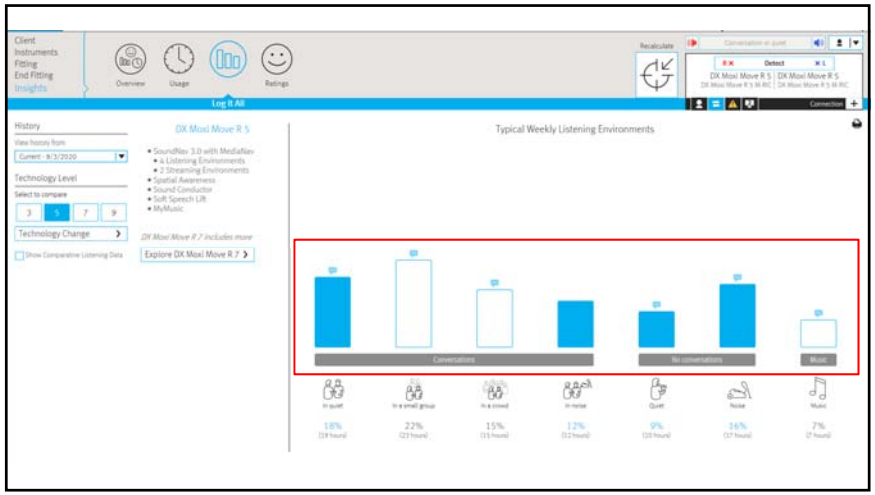
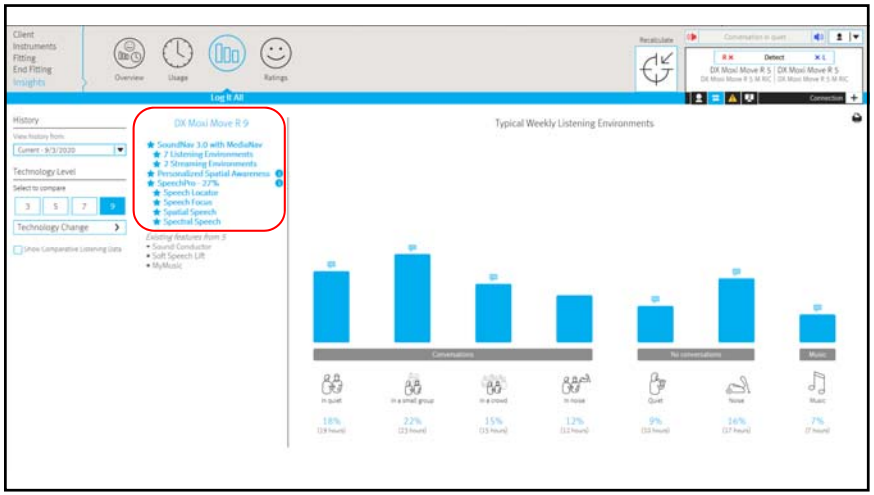
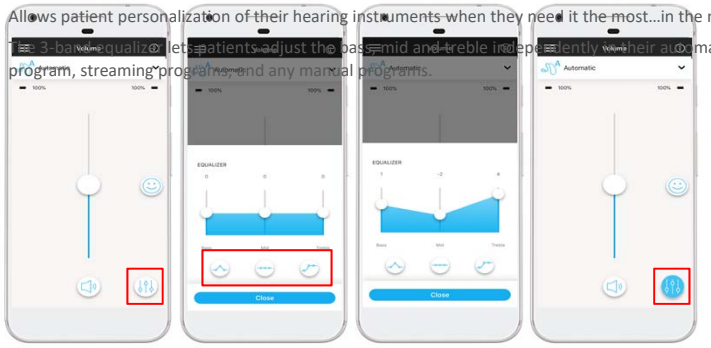




Equalizer

Allows patient personalization of their hearing instruments when they need it the most…in the moment.

The 3-band equalizer lets patients adjust the bass, mid and treble independently in their automatic program, streaming programs and any manual programs.



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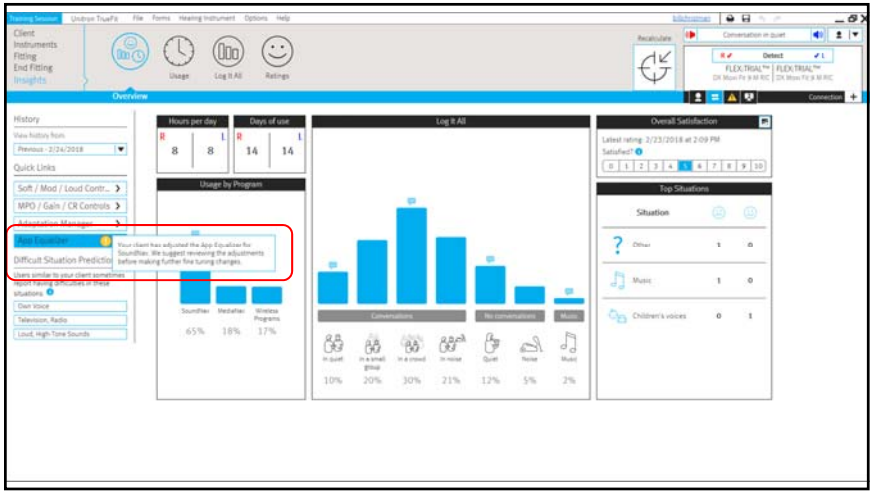

Conversation in quiet
Not Connected
Not Connected
Adaptation Manager
Occlusion Manager
Soft / Mod / Loud Controls
MPO / Gain / CR / TK Controls
App Equalizer
Frequency Compression 2
Fitting Advice
Tinnitus Masker

Conversation in quiet
App Equalizer
Client controls in the mobile app
MPO / Gain / CR / TK Controls
Frequency Compression 2
Bass
Mid
Treble
Reset

Conversation in quiet
Not Connected
Not Connected
App Equalizer
Client controls in the mobile app
Soft / Mod / Loud Controls
MPO / Gain / CR Controls
Frequency Compression 2
Fitting Advice
Bass
Mid
Treble

Conversation in quiet
Not Connected
Not Connected
App Equalizer
Client controls in the mobile app
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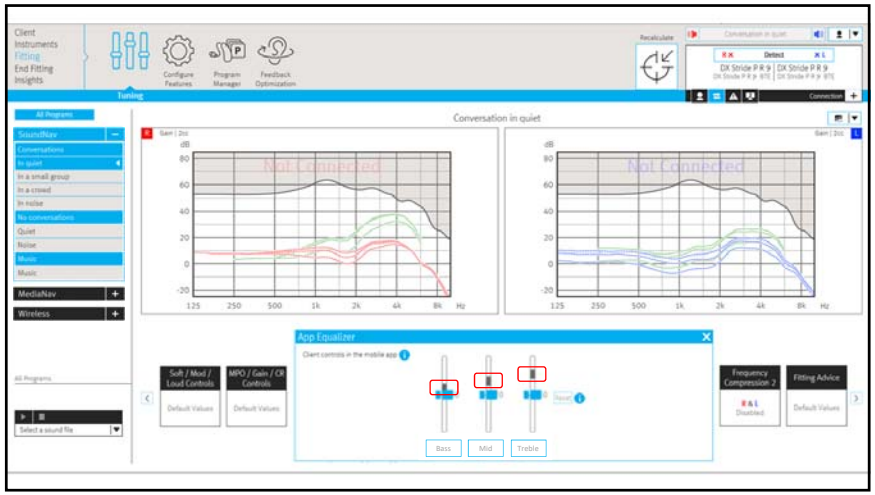
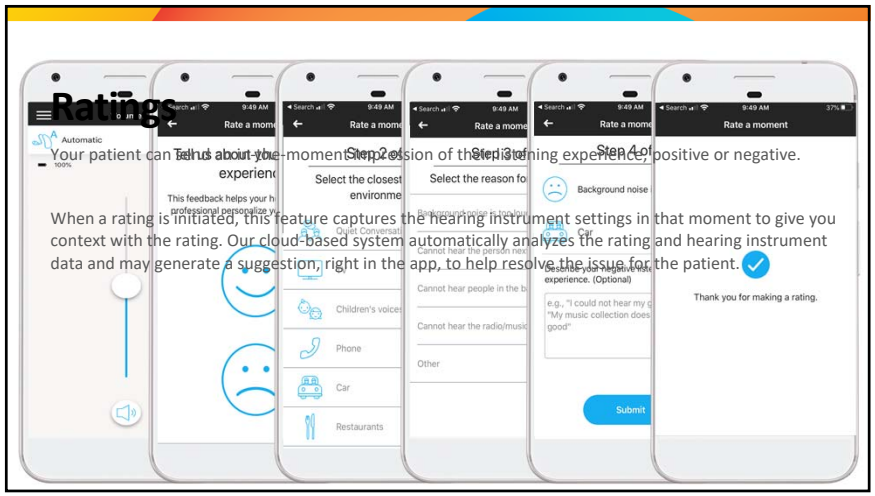
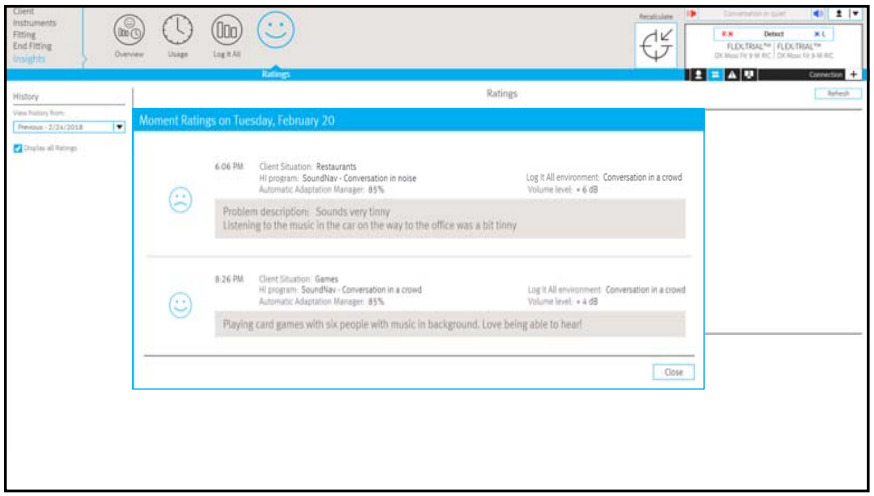
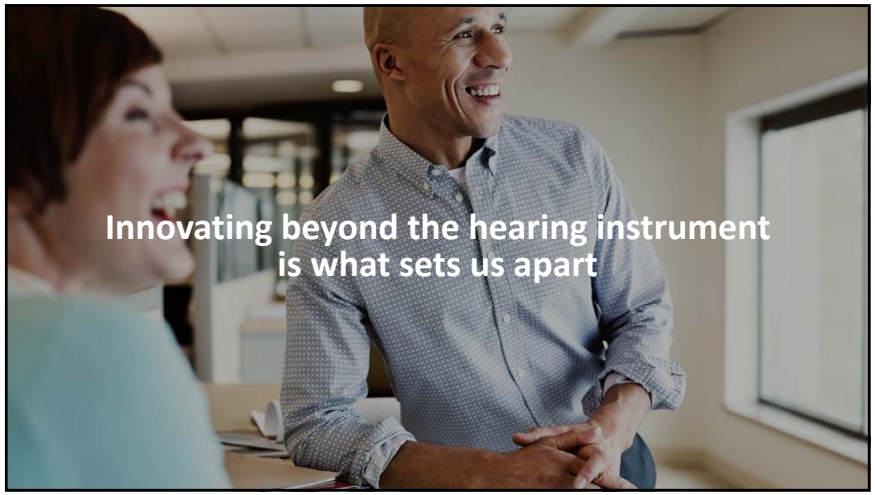
Fitting Advice
Bass
Mid
Treble


Conversation in quiet
Not Connected
App Equalizer
Bass
Mid
Treble

Conversation in quiet
Not Connected
Current settings are displayed upon detection. Changes to the sliders will apply to hearing instruments
Reset will return the all sliders to the default (zero) position for the currently selected program
App Equalizer
Bass
Mid
Treble

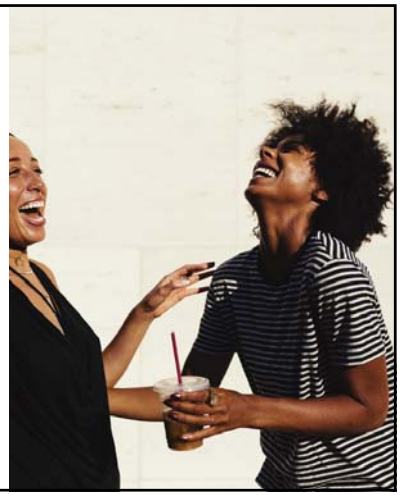

Ratings
Your patient can tell us about the moment impression of their listening experience, positive or negative.
When a rating is initiated, this feature captures the hearing instrument settings in that moment to give you context with the rating. Our cloud-based system automatically analyzes the rating and hearing instrument data and may generate a suggestion, right in the app, to help resolve the issue for the patient.
Rate a moment
Thank you for making a rating.
Submit


Ratings
Moment Ratings on Tuesday, February 20
Problem description: Sounds very tinny
Listening to the music in the car on the way to the office was a bit tinny
Playing card games with six people with music in background. Love being able to hear!
Close



In summary

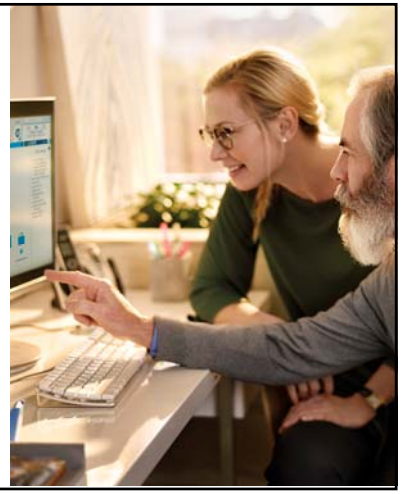
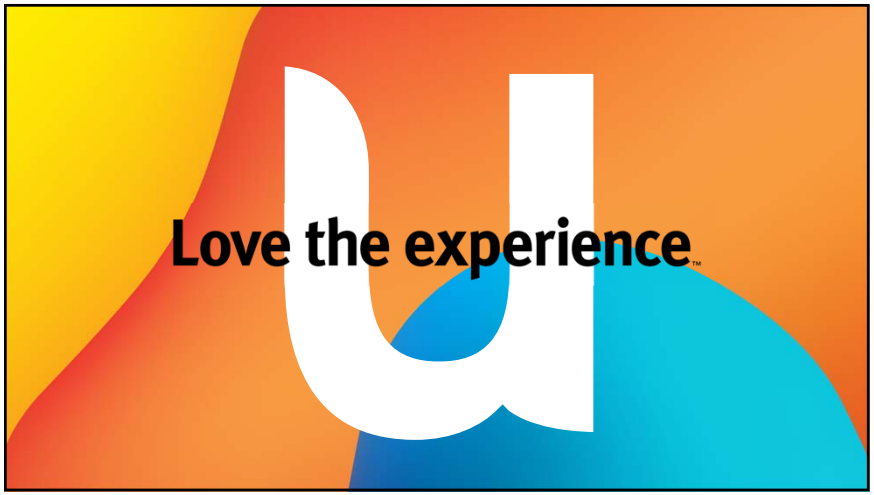
- Today's training session reviewed what's new with TrueFit v4.3
  - Discover Next products
  - Solutions
  - Compatibility
- In addition, we highlighted the new features in the Remote Plus app
  - Unitron's new remote adjust distance support solution
  - Insights



For additional training

Audiology Online
- Move Beyond the Words – Fall 2020
  (Friday 9/25)

Live 1-on-1 training with a Unitron Regional Trainer
- calendly.com/unitron-training-team

myUnitron.com > myLearning

Guides
- Discover Next programming and pairing guide
- Get to know remote adjust: a how-to guide
- Insights overview